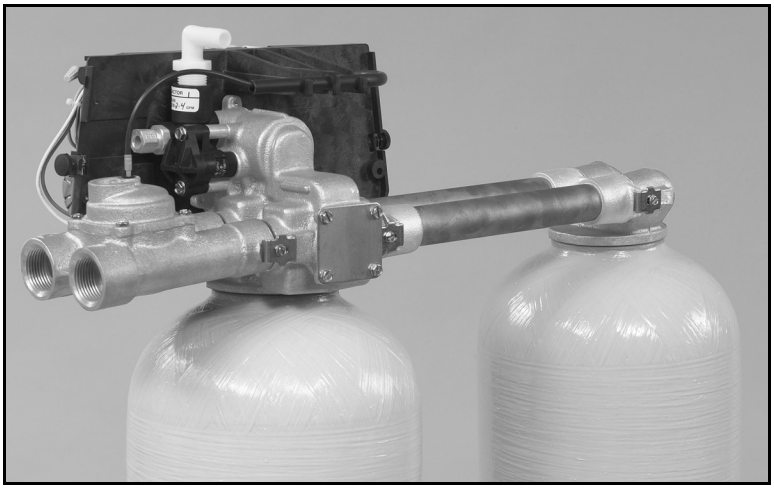
Model 9000/9100

Service Manual



Model 9000/9100

General and Commercial Installation Checklist

Water Pressure

A minimum of 1.5 bar of water pressure is required for regeneration valve to operate effectively.

Electrical Facilities

An uninterrupted alternating current (A/C) supply is required. Make sure:

- Voltage supply is compatible with unit before installation.
- Current supply is always hot and cannot be turned off with another switch.

Existing Plumbing

Condition of existing plumbing should be free from lime and iron buildup. Replace piping that has heavy lime and/or iron build-up. If piping is clogged with iron, install a separate iron filter unit ahead of the water softener.

Location of Softener and Drain

Locate the softener close to a clean working drain and connect according to local plumbing codes.

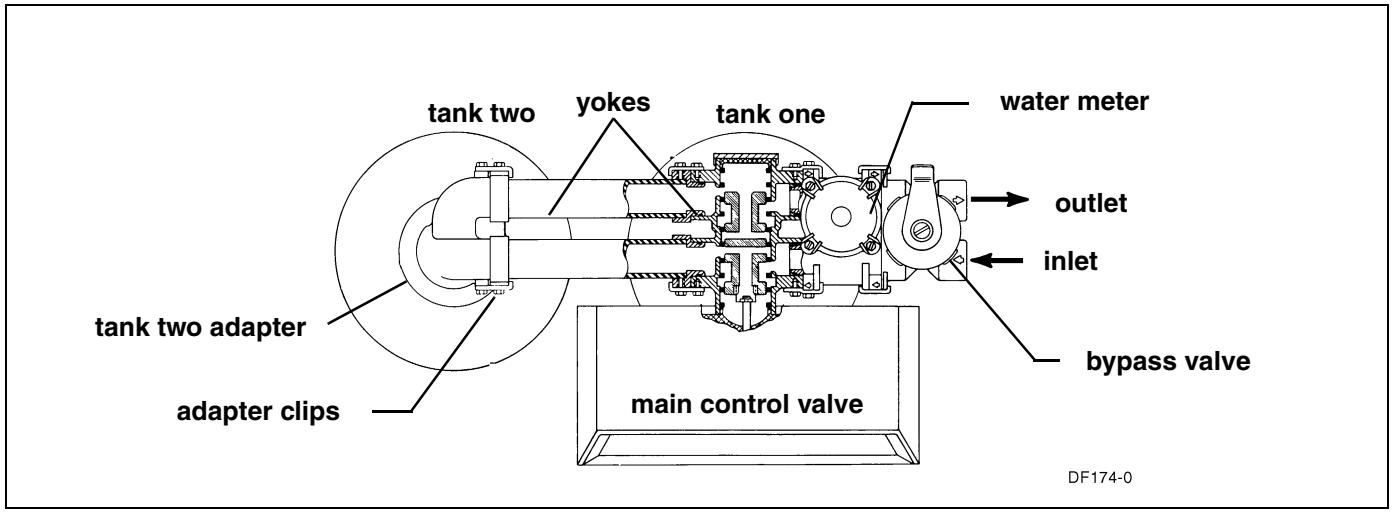
Bypass Valves

Always provide for the installation of a bypass valve if unit is not equipped with one.

CAUTION

- **Do not exceed water pressure of 8 bar**
- **Do not exceed 45°C water temperature.**
- **Do not subject unit to freezing conditions.**

Model 9000/9100



Model 9000/9100

General and Commercial Installation Checklist

1. Place the softener tank where you want to install the unit.

   NOTE: Be sure the tank is level and on a firm base.

2. During cold weather it is recommended that the installer warm the valve to room temperature before operating.
3. Perform all plumbing according to local plumbing codes.
   - — Use a 1/2" minimum pipe size for the drain.
   - — Use a 3/4" drain line for backwash flow rates that exceed 7 gpm or length that exceeds 20′ (6 m).
4. Both tanks must be the same height and diameter and filled with equal amounts of media.
5. The distributor tube must be flush with the top of each tank. Cut if necessary. Use only non-aerosol silicone lubricant.
6. Lubricate the distributor o-ring seal and tank o-ring seal. Place the main control valve on one tank and the tank adapter on the second tank.

   NOTE: If required, solder copper tubing for tank interconnection before assembling on the main control valve and tank adapter. Maintain a minimum of 1" distance between tanks on final assembly.

7. Solder joints near the drain must be done before connecting the Drain Line Flow Control fitting (DLFC). Leave at least 6" (152 mm) between the DLFC and solder joints when soldering pipes that are connected on the DLFC. Failure to do this could cause interior damage to DLFC.
8. Use only ***Teflon*** tape on the drain fitting.
9. Be sure the floor under the salt storage tank is clean and level.
10. Place approximately 1" (25 mm) of water above the grid plate. If a grid is not utilized, fill to the top of the air check in the salt tank. Do not add salt to the brine tank at this time.
11. On units with a bypass, place in **Bypass** position.
    - — Turn on the main water supply.
    - — Open a cold soft water tap nearby and let water run a few minutes or until the system is free of foreign material (usually solder) resulting from the installation. Close the water tap when water runs clean.
12. Place the bypass **In Service** position and let water flow into the mineral tank. When water flow stops, slowly open a cold water tap nearby and let water run until air is purged from the unit. Then close tap.

Electrical

13. Make all electrical connections according to codes. Plug the valve into an approved power source. **Do not insert meter cable** into the meter yet.
14. Tank one has control valve and tank two has adapter. See *Figure 1, page 5* or *Figure 2, page 5*.
15. Look on the right side of the control valve, it has indicators showing which position the control valve is in during **Regeneration** and which tank is **In Service**.
    - — *Figure 3, page 7* shows the valve **In Service** position with tank one supplying conditioned water and tank two on standby.

    NOTE: Make sure the meter cable is not inserted in the meter dome. Swing the timer out to expose the program wheel (to swing timer out) grab onto the lower right corner of timer face and pull outward. See *Figure 5, page 8*.

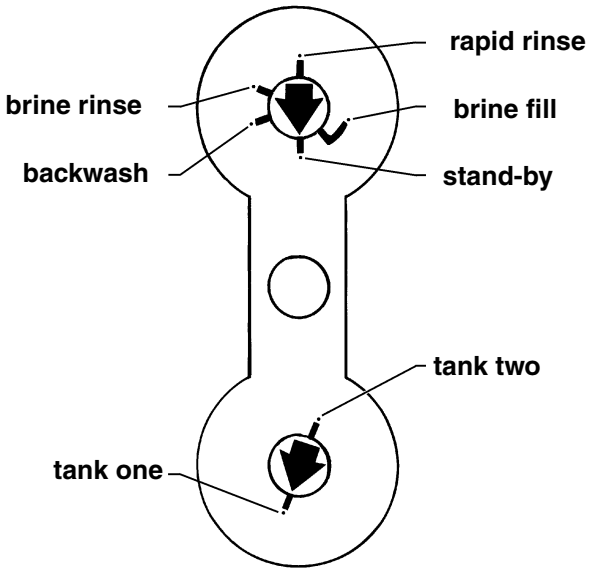


Figure 3: Control Valve Position Indicators

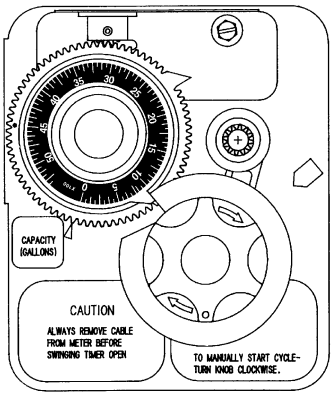

CAPACITY (GALLONS)
CAUTION
ALWAYS REMOVE CABLE FROM METER BEFORE SWINGING TIMER OPEN
TO MANUALLY START CYCLE- TURN KNOB CLOCKWISE.
DF176-0

Figure 4: Timer

16. Cycle timer into backwash position. Turn manual knob so that the micro switch rides on the first set of pins.
    - — In this position the tanks switch (lower piston) and the control valve moves to the backwash position (upper piston).
    - — Wait until the positioning of upper and lower pistons stops before advancing the timer further. *If advanced too fast* the control will not *home* into the **In Service** position (it will not advance to any other position). To correct this, rotate the manual knob back to **In Service** and start again into backwash.

    NOTE: Once valve positions itself into the backwash cycle, the homing circuit locks in.

17. With all the air backwashed, slowly cycle the timer to the brine position; rapid rinse; and brine tank refill. Wait for the control drive motor to position itself in each cycle and stop, before advancing on to the next position.
18. Once back in the **In Service** position, cycle the control valve again into the backwash position. The tanks switch again, and air head backwashes out of the other tank. Cycle the control back to the **In Service** position. Leave the timer in the open position. DO NOT insert meter cable yet.

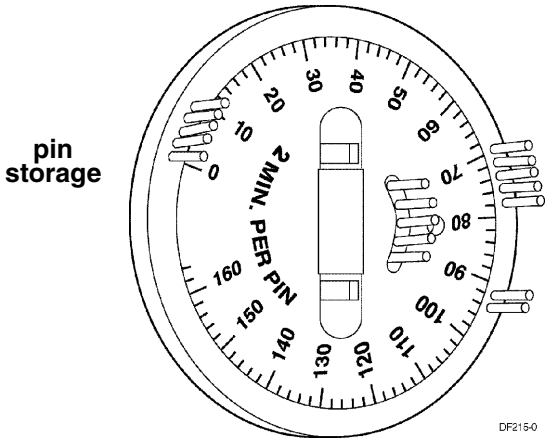


Figure 5: Program Wheel

NOTE: Two motors are available:
1/15 RPM has 82 minute **Regeneration Time**.
1/30 RPM has 164 minute **Regeneration Time**. See *Figure 5*.

Model 9000/9100

Regeneration Cycle Program Setting Procedure

Setting the Regeneration Cycle Program

The **Regeneration** cycle program on the water conditioner is preset at the factory. However, portions of the cycle or program time may be lengthened or shortened for local conditions or system design.

1. Expose cycle program wheel by grasping timer in lower right hand corner and pulling. This releases snap retainer and swings timer to the left

   NOTE: Meter cable *must* be removed from meter dome before opening timer.

2. Remove the program wheel by grasping program wheel and squeezing protruding lugs towards center. Lift program wheel off timer.

   — Switch arms may require movement to facilitate removal.

3. Return timer to closed position by engaging snap retainer in back plate.

   — Make certain all electrical wires locate above snap retainer post.

Changing Length of the Backwash Time

The program wheel in *Figure 5* is **In Service** position. Looking at the numbered side of the program wheel, the group of pins starting at zero determines the length of time the unit backwashes.

Example: If there are six pins in this section, the time of backwash is 12 minutes (2 minutes per pin). To change the length of backwash time, add or remove pins as required.

— The number of pins multiplied by two equals minutes of backwash.

Changing Length of Brine and Rinse Time

The group of holes between the last pin in the backwash section and the second group of pins determines the length of time that a unit will brine and rinse (2 minutes per hole).

To change the length of brine and rinse time, add or remove pins in the rapid rinse group of pins to increase or decrease the number of holes in the brine and rinse section.

— The number of holes multiplied by two equals minutes of brine and rinse.

Changing Length Of Rapid Rinse

The second group of pins on the program wheel determines the length of time the water conditioner rapid rinses (2 minutes per pin). To change the length of rapid rinse time, add or remove pins at the higher numbered end of this section as required.

— The number of pins multiplied by two equals minutes of rapid rinse.

NOTE: Program wheels with 0–82 minute cycle times, use one minute per pin or hole to set **Regeneration** times. The layout of pins and holes on the program wheel follow the same procedure as on this page.

Changing Length of Brine Tank Refill Time

The second group of holes on the program wheel determines the length of time the water conditioner refills the brine tank (2 minutes per hole).

To change the length of refill time, move the two pins at the end of the second group of holes as required.

The **Regeneration** cycle is complete when the two pin set at end of the brine tank refill section trips the outer micro-switch. The program wheel, however, continues to rotate until the inner micro-switch drops into the notch on the program wheel.

Model 9000/9100

Time Brine Refill and Meter Setting Procedure

Programming

1. The control valve is set at the factory for backwash; brine and slow rinse; rapid rinse and brine tank fill times. Change any of these times by repositioning the pins and holes or adding more pins.

   NOTE: Two speed timer motors are available
   1/15 RPM has 82 minute **Regeneration Time** and each pin or hole equals one minute.
   1/30 RPM has 164 minute **Regeneration Time** and each pin or hole equals two minutes.

2. The control valve has a separate brine tank fill cycle.

   — Calculate the desired salt setting using the brine line flow control rate of refill (in gpm) multiplied by the timer setting. Then, using one gallon of fresh water dissolving approximately 3 lbs salt, calculate the refill time.

   Example: A desired 30 lbs salt setting:

   The unit has a 1.0 gpm refill rate so a 10 gallon fill is required.

   10 gallons x 3 lbs/gals = 30 lbs salt

   Set the timer refill section at 10 minutes.

   10 minutes x 1.0 gpm = 10 gallon fill

   NOTE: There must always two pins at the end of a refill time to stop the fill cycle.
   With the **Regeneration** times set, place timer back to its original position, making sure the lower right hand corner snaps back into the backplate and the meter cable slides through the backplate and does not bind.

3. Setting the gallon wheel.

   Knowing the amount of resin in each tank and the salt setting per **Regeneration**, calculate the gallons available, using the following capacities as a guide:

$$\frac{\textbf{(capacity per ft}^3\textbf{ x ft}^3\textbf{ of resin per tank)}}{\textbf{compensated hardness of H}_2\textbf{O}} = \textbf{gallons available}$$

   NOTE: Based on tank size:
   More resin increases capacity, less resin decreases capacity.
   More salt increases capacity, less salt decreases capacity.

   Example:

tank diameter	=	16"
compensated hardness	=	35 grains per gal (tested sample
ft^3 resin (based on flow rate)	=	4
lbs of salt	=	8
capacity per ft^3	=	24,000

$$\frac{\textbf{(24,000 x 4 ft}^3\textbf{ of resin per tank)}}{\textbf{35 grains}} = \textbf{2740 gallons available before regeneration}$$

   DO NOT SET THIS FIGURE - GO TO STEP 4

   — Because the control valve regenerates with soft water from the other tank, subtract the water used for **Regeneration**. Take each **Regeneration** cycle and calculate the water used.

Model 9000/9100

SE Timer Control Start-Up Procedures

Display SE

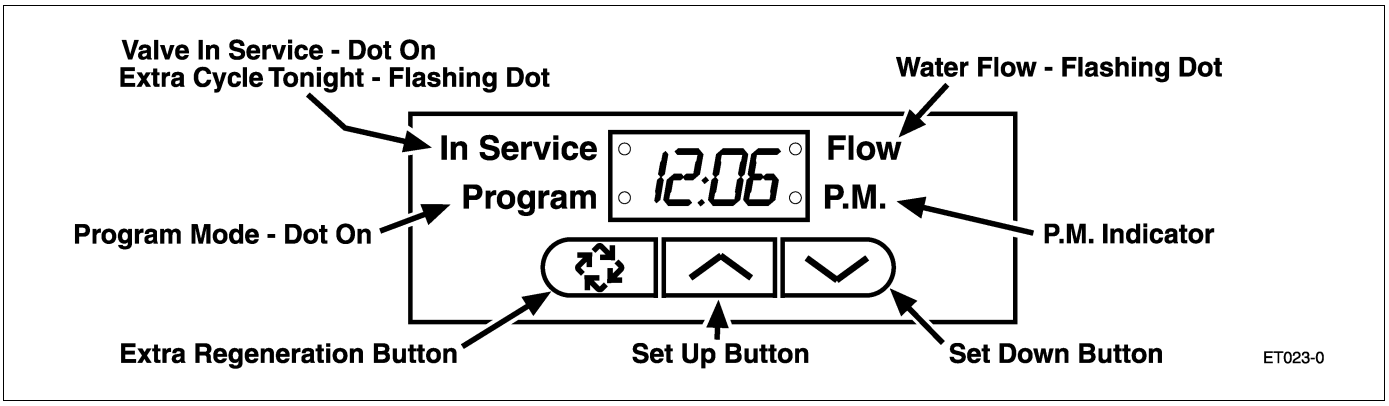


Figure 17: ***SE*** Timer Display

In normal operation the **Time Of Day** display alternates with **Volume Remaining** and Tank in **In Service** displays (*9000SE Timer* only). As treated water is used, the **Volume Remaining** display counts down (in gallons) from a maximum value to zero or (----). Once this occurs a **Regeneration** cycle initiates immediately or delayed to the set **Regeneration Time**. Water flow through the valve is indicated by the flashing **Flow Dot Indicator**.

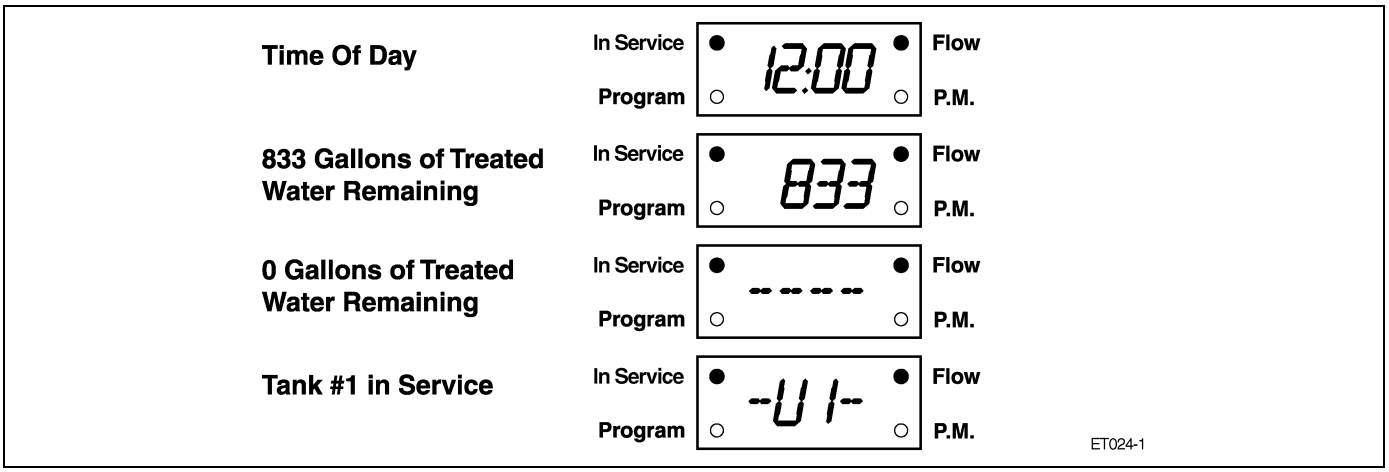
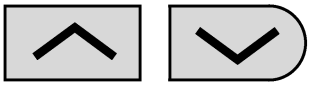


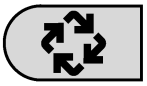
Figure 18: ***SE*** Timer Display During Normal Operation

Set Time of Day



When the valve is **In Service**, press either the **Set Up** or **Set Down** button once to adjust the **Time Of Day** by one digit. Press and hold to adjust by several digits.

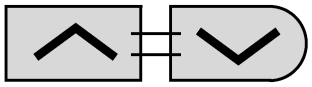
Start an Extra Regeneration Cycle



Press the **Extra Regeneration** button to start an **Extra Regeneration** tonight. Press and hold the **Extra Regeneration** button for 5 seconds to start an **Extra Regeneration** immediately.

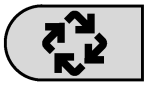
Set Control Programming

1. Press and hold both the **Set Up** and **Set Down** buttons for 5 seconds.



2. Set the Treated Water Capacity. Using the **Set Up** or **Set Down** buttons, set the amount of treated water to flow through the unit before a **Regeneration** is required.

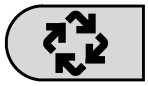
3. Press the **Extra Regeneration** button.



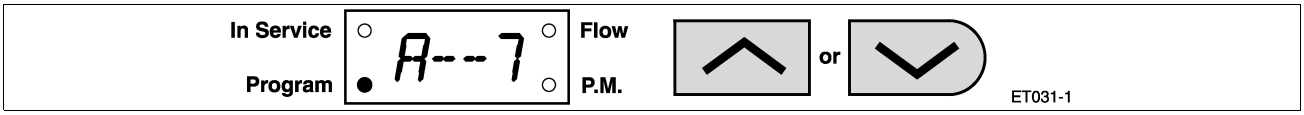
4. Set the **Regeneration Time**. Use the **Set Up** or **Set Down** buttons to set the desired time of day for **Regeneration** to occur.

   NOTE: This does not display if **Regeneration** occurs immediately.

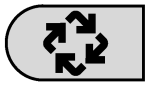
5. Press the **Extra Regeneration** button.



6. Set **Regeneration Day Override**. Use the **Set Up** or **Set Down** buttons to set the maximum number of days before a **Regeneration** cycle must occur.



7. Press the **Extra Regeneration** button to exit the program.*



   NOTE: If setting up the system for the first time, perform the following Fast Cycle **Regeneration**:

   1. Press the **Extra Regeneration** button for 5 seconds to force an **Extra Regeneration** immediately.
   2. Once the valve reaches Regen Step #1, let water run to drain for approximately 5 minutes.
   3. Press the **Extra Regeneration** button once to advance valve to Regen Step #2.
   4. Press the **Extra Regeneration** button once to advance valve to Regen Step #3 (if active).
   5. Press the **Extra Regeneration** button once to advance valve to Regen Step #4 (if active).
   6. Press the **Extra Regeneration** button once to advance valve to Regen Step #5 (if active).
   7. Press the **Extra Regeneration** button once more to advance the valve back to **In Service**.

Immediate Regeneration Valves With Days Between Regeneration Override Set

When the valve reaches its set **Days Since Regeneration Override** value, a **Regeneration** cycle initiates immediately. This event occurs regardless of the **Volume Remaining** display reaching zero gallons.

Delayed Regeneration Valves With Days Between Regeneration Override Set

When the valve reaches its set **Days Since Regeneration Override** value a **Regeneration** cycle initiates at the preset **Regeneration Time**. This event occurs regardless of the **Volume Remaining** display reaching zero gallons.

Control Operation During Regeneration

In **Regeneration** the control displays a special **Regeneration** display. While in **Regeneration** the control shows the current **Regeneration** step number to which the valve is advancing or has reached, and the time remaining in that step. The displayed step number flashes until the valve completes driving to this **Regeneration** step position. Once all **Regeneration** steps are complete the valve returns to **In Service** and resumes normal operation.

Example:

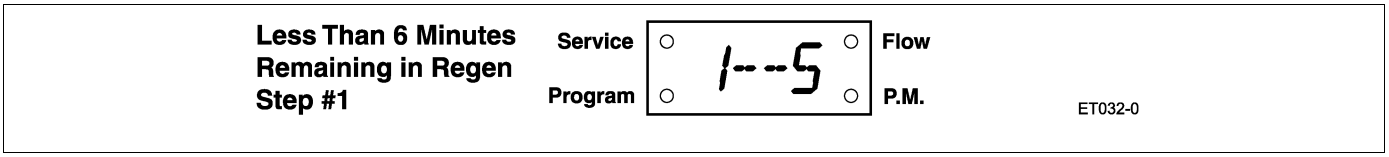


Figure 19

Pressing the **Extra Cycle** button during a **Regeneration** cycle immediately advances the valve to the next cycle step position and resumes normal step timing.

Control Operation During Programming

The control only enters the **Program Mode** with the valve **In Service**. While in the **Program Mode** the control continues to operate normally monitoring water usage and keeping all displays up to date. Control programming is stored in memory permanently. There is no need for battery backup power.

Control Operation During A Power Failure

During a power failure all control displays and programming are stored for use upon power re-application. The control retains these values for years, if necessary, without loss. The control is fully inoperative and any calls for **Regeneration** are delayed. The control, upon power re-application, resumes normal operation from the point that it was interrupted. An inaccurate or flashing **Time of Day** display indicates that a power outage has occurred.

ET and SE Timer Assemblies

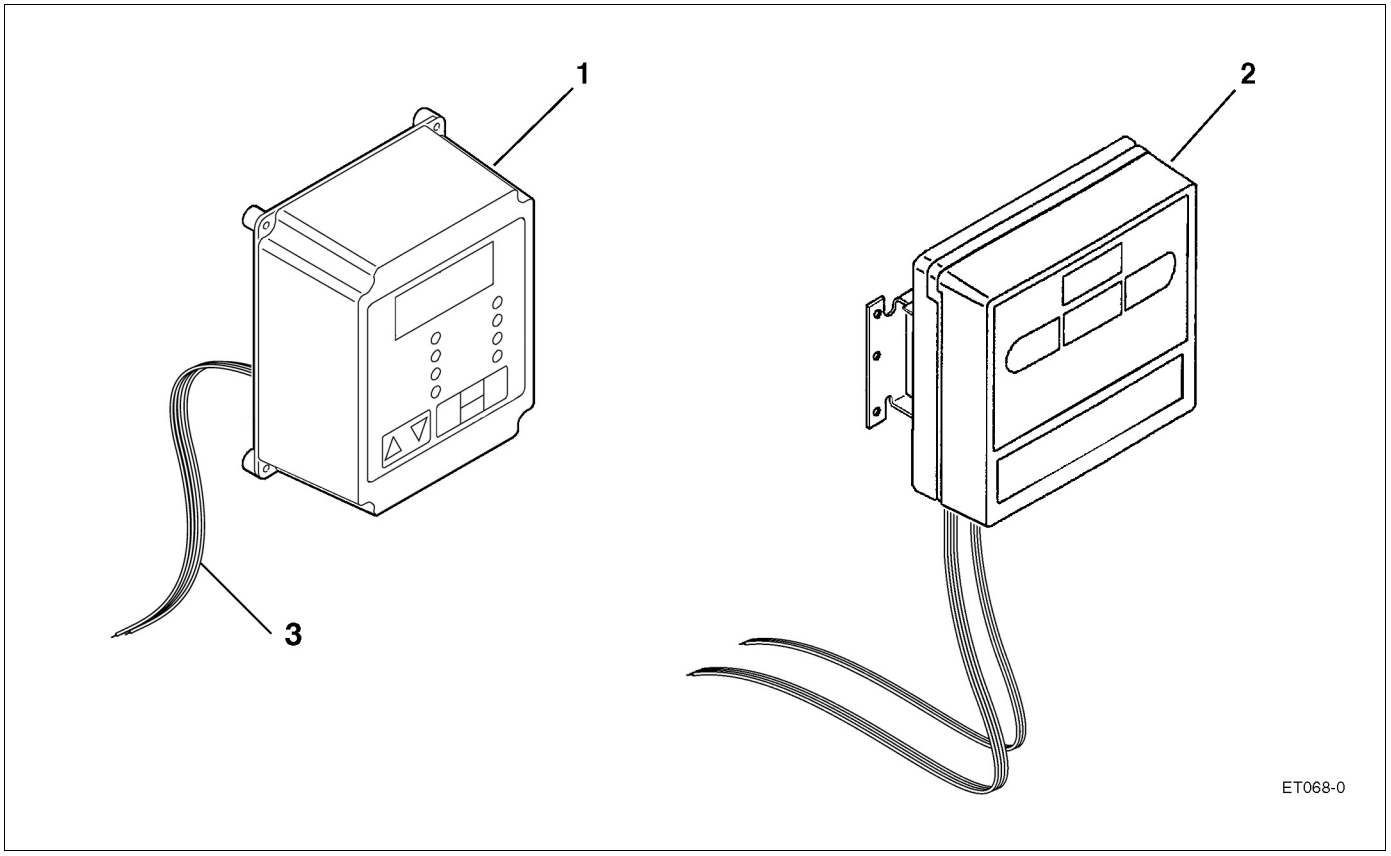


Figure 20

Item	*Quantity*	*Part Number*	*Description*
1	1	configured item	***ET*** timer assembly
2	1	configured item	***SE*** timer assembly
3	1	40427-03	wire harness

Model 9000/9100

9000/9100 Electro Mechanical Timer Assembly

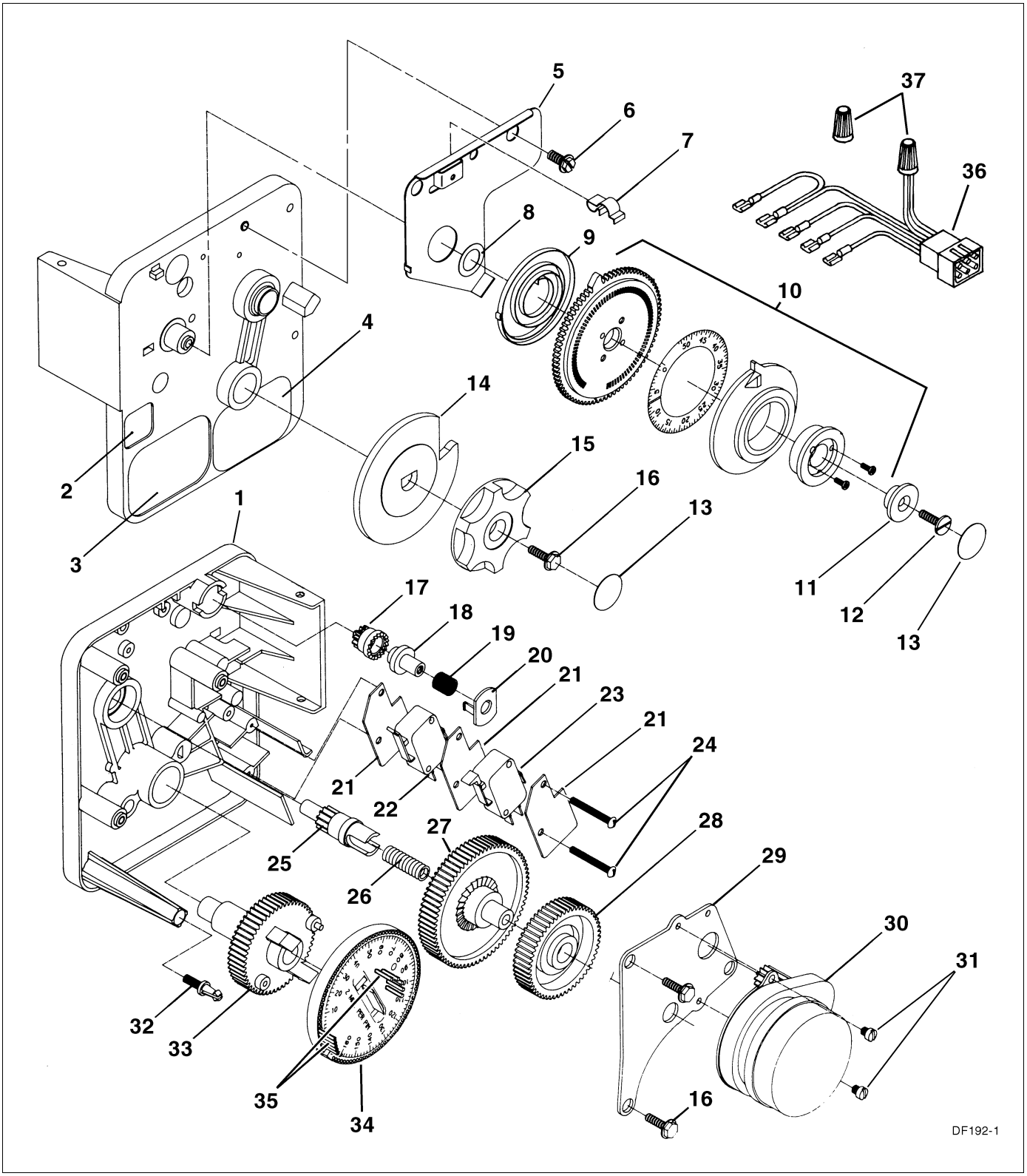


Figure 21

Model 9000/9100

9000/9100 Electro Mechanical Timer Assembly

Item	*Quantity*	*Part Number*	*Description*
1	1	13870-03	timer housing assembly.
2	1	17870	label, capacity gallons
3	1	15465	label, Caution
4	1	16930	label, Instruction
5	1	15227	actuator plate
6	1	10300	screw, hex washer #8
7	1	17513	spring clip
8	1	15407	washer, plain #4
9	1	15228	spring
10	1	16270-10	gallon wheel assembly 3/4" standard range meter
		16270-50	gallon wheel assembly 3/4" extended range meter
		16270-30	gallon wheel assembly 1" standard range meter
		16270-40	gallon wheel assembly 1" extended range meter
		16270-50	gallon wheel assembly 1-1/2" standard range meter
		16270-60	gallon wheel assembly 1-1/2" extended range meter
11	1	13806	program wheel retainer
12	1	13748	screw, flathead #6-20
13	2	11999	button decal
14	1	15223	cycle actuator gear
15	1	13886-01	knob
16	4	13296	screw, hex washer #6-20
17	1	17724	drive pinion
18	1	17723	drive pinion clutch
19	1	14276	spring, meter clutch
20	1	14253	retainer
21	3	14087	insulator
22	1	15314	switch
23	1	15320	switch
24	2	11413	screw, pan head #4-40
25	1	13018	idler shaft
26	1	18563	spring, idler shaft
27	1	13017	idler gear
28	1	13164	drive gear
29	1	13887	motor mounting plate
30	1	18743	motor, 120V 60 Hz.-1/30 RPM
		18824	motor, 220V 50 Hz.-1/30 RPM
		19170	motor, 120V 60 Hz.-1/15 RPM
		18825	motor, 220V 50 Hz.-1/15 RPM
31	2	13278	screw, #6-32
32	1	14265	spring clip
33	1	15055	main drive gear
34	1	19210-02	program wheel, 90 minute
		19210-05	program wheel, 180 minute
35	23	15493	roll pin
36	1	15203	harness
37	2	12681	wire nut
38	1	60320-02	auxiliary timer switch kit (not shown)

Model 9000/9100

9000/9100 Power Head

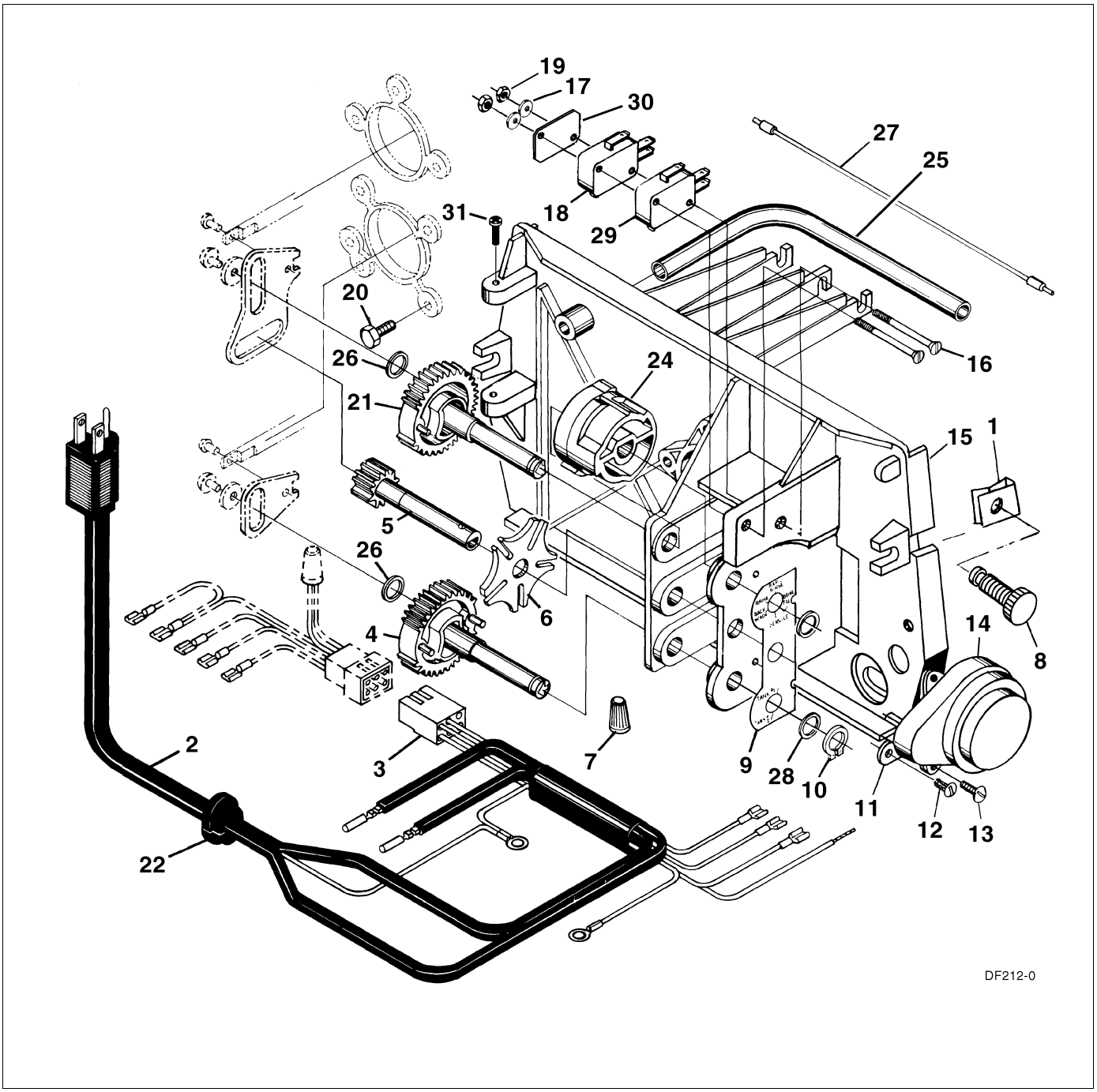


Figure 22

Model 9000/9100

9000/9100 Power Head

Item	*Quantity*	*Part Number*	*Description*
1	2	18728	nut, clip #8-32
2	1	11838	power cord, 6' U.S. 120V
		11839	power cord, 12' U.S.120V
		40084-12	power cord, 12' U.S. 120V (***ET***)
		11545-01	power cord, 5' European 220V
		14678	power cord, 6' U.S. 220V
		19303-01	power cord, Australian 8' 220V
		40085-12	power cord, 12' U.S. 220V (***ET***)
		19674	transformer, U.S., 110V to 24V
		25651	transformer, European, 220V to 24V
3	1	15202	wire harness, mechanical
		14822	wire harness auxiliary drive switch
		40041-06	wire harness, low voltage (***ET***)
4	1	15134	drive gear assembly, lower
5	1	15135	drive gear assembly
6	1	14896	geneva wheel
7	2	40422	wire connector
8	2	19367	cover screw
9	1	15175	position decal
10	2	14917	retaining ring
11	1	15199	ground plate
12	1	14430	screw, hex washer #6
13	2	19160	screw, motor mounting
14	1	18737	drive motor, 24V, 50/60 Hz (red wires)
	1	18738	drive motor, 120V, 60 Hz (black wires)
	1	18739	drive motor, 220V, 50 Hz (yellow wires)
15	1	15131	backplate, mechanical and ***SE***
		17784-05	backplate, ***ET***
		17784-06	backplate, ***ET***
16	2	15172	screw, flat head #4-40
17	2	10340	washer, lock #4
18		10218	micro switch (homing)
19	1	10339	nut, micro switch
20	1	15331	screw, valve mounting
21	2	15133	drive gear assembly, upper
22	1	13547	strain relief
23	1	15810	retaining ring, drive gear
24	1	15132	triple cam (***9000***/***9100***)
		17331	triple cam (***9500***)
		17765	triple cam (***9500*** auxiliary switch)
25	1	15638	cable guide (***9000***/***9100***)
	1	17337	cable guide (***9500***)
26	2	15372	washer, thrust
27	1	15216	meter cable, 15.25", 1" meter, mechanical
		15425	meter cable, 13.25", 3/4" meter, mechanical
		17744	meter cable, 20.75", 1-1/2" meter, mechanical
		19121-01	meter cable, 1" meter, ***SE***
		19121-05	meter cable, 3/4" and 1" meter, ***ET***
		19791-01	meter cable, 1" meter, ***SE***
28	2	15692	spacer
29	1	16433	micro switch (program)
30	1	10302	insulator
31	2	15173	screw
Not Shown			
32	1	60232-110	cover, black
	1	60232-112	cover, black - left window
33	1	60320-09	optional auxiliary drive switch (***9000***/***9100***)
	1	60320-10	optional auxiliary drive switch (***9500***)

9000 Control Valve Assembly

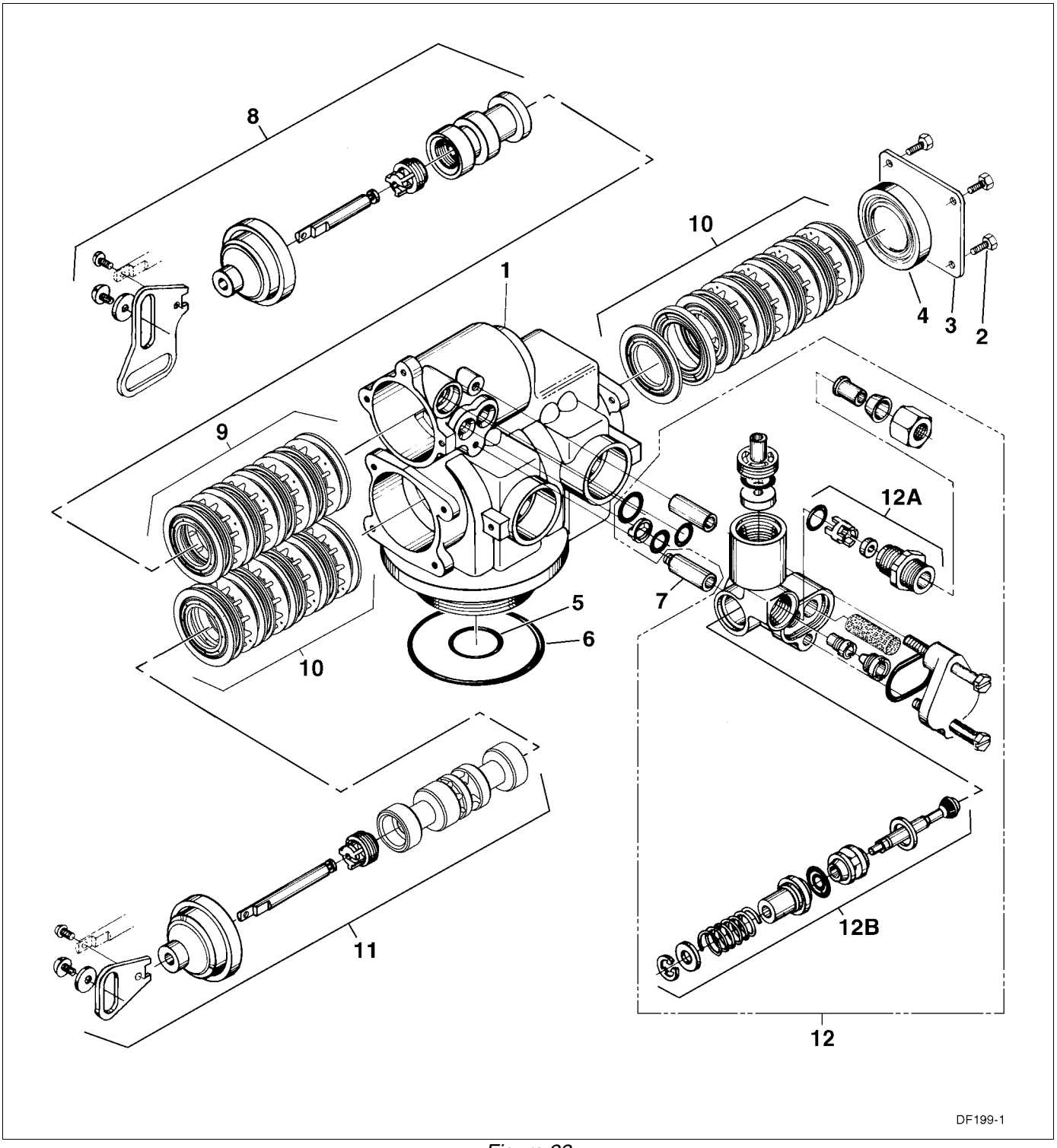


Figure 23

9000 Control Valve Assembly

Item	*Quantity*	*Part Number*	*Description*
1	1	14861	valve body, machined
	1	14861-01	valve body, machined (nickel plated)
2	4	15137	screw, hex washer #10-24 x 3/8"
3	1	14906	end plate
4	1	14928	end plug
5			
6			
7	1	15471	stand off
8	1	60400	piston assembly, top
	1	60400-01	piston assembly, top (hot water)
9	1	60125	seal and spacer kit, top
		60125-HW	seal and spacer kit, top (hot water)
		60125-20	seal and spacer kit, top (559PE)
10	1	60421	seal and spacer kit, bottom
		60421-HW	seal and spacer kit, bottom (hot water)
		60421-20	seal and spacer kit, (559PE)
11	1	60401	piston assembly, bottom
		60401-01	piston assembly, bottom (hot water)
12	1	60385-XXXX	injector assembly *(see chart for dash numbers)*

injector	*number*	*DLFC*	*number*	*BLFC*	*number*
red #0	00	Blank	0	Blank	0
white #1	01	1.2	1	0.25	1
blue #2	02	1.5	2	0.50	2
yellow #3	03	2.0	3	1.00	3
green #4	04	2.4	4		
		3.0	5		
		3.5	6		
		4.0	7		
		5.0	8		
		7.0	9		

12A	1	60022-12	brine line flow control assembly, 0.125 gpm
		60022-25	brine line flow control assembly, 0.250 gpm
		60022-50	brine line flow control assembly, 0.500 gpm
		60022-100	brine line flow control assembly, 1.00 gpm
12B	1	60350	brine valve assembly
Not Shown			
13		12763	seal and space stuffer tool
14		13061	spacer puller tool
15		13759	DLFC retainer tool

9100 Control Valve Assembly

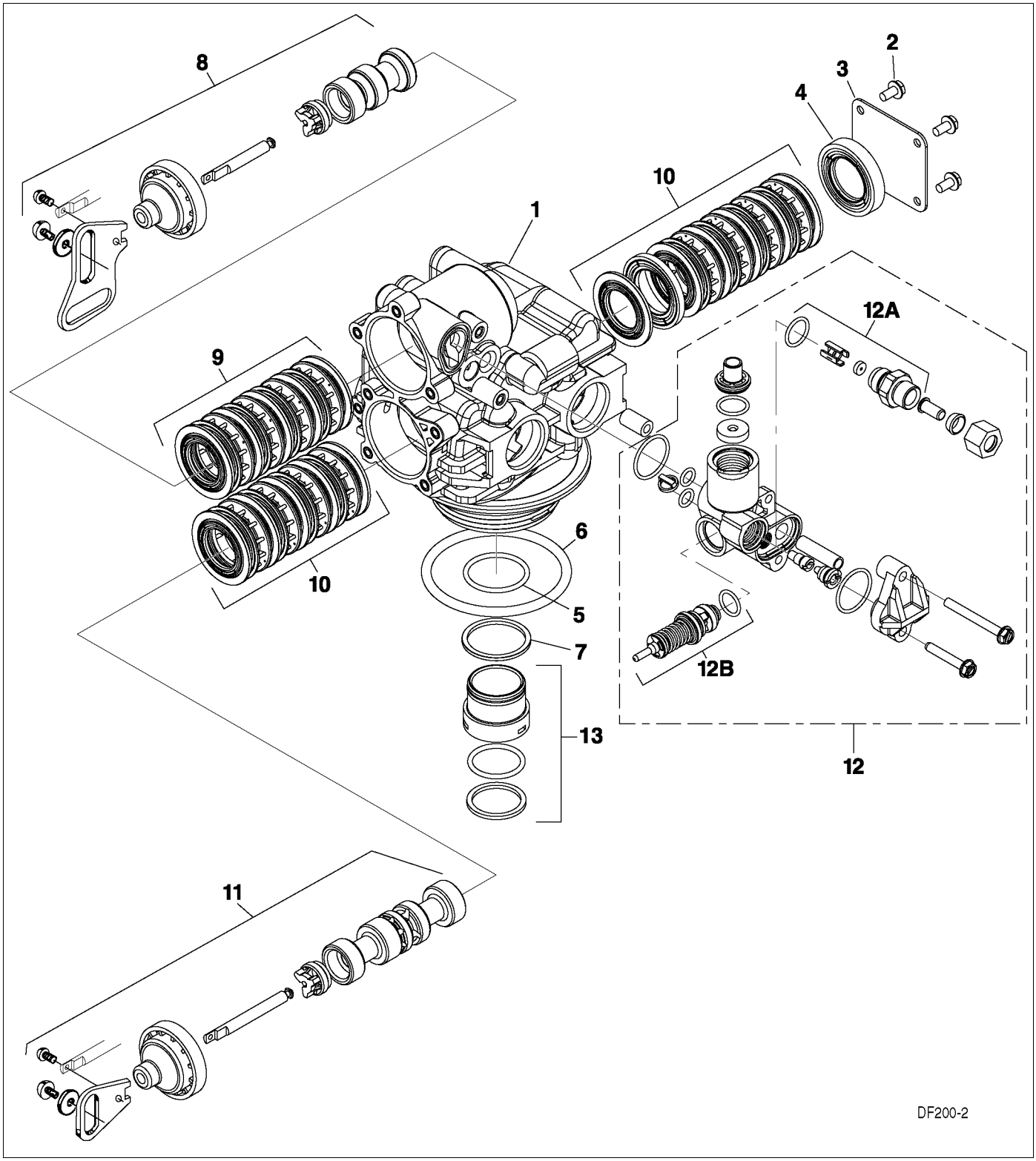


Figure 24

Model 9000/9100

9100 Control Valve Assembly

Item	*Quantity*	*Part Number*	*Description*
1	1	40688	valve body assembly
2	4	15137	screw, hex washer #10-24 x 3/8”
3	1	14906	end plate
4	1	14928	end plug
5	1	19054	O-ring, 124
6	1	18303	O-ring, 336
7	1	40538	retainer, 32mm
8	1	60400	piston top assembly
9	1	60125	seal and spacer kit, top
	1	60125-20	seal and spacer kit, top (559PE)
10	1	60421	seal and spacer kit, bottom
	1	60421-20	seal and spacer kit, bottom (559PE)
11	1	60401	piston assembly, bottom
12	1	60385-XXXX	injector assembly *(see following chart for dash numbers)*

injector	*number*	*DLFC*	*number*	*BLFC*	*number*
red #0	00	Blank	0	Blank	0
white #1	01	1.2	1	0.25	1
blue #2	02	1.5	2	0.50	2
yellow #3	03	2.0	3	1.00	3
green #4	04	2.4	4		
		3.0	5		
		3.5	6		
		4.0	7		
		5.0	8		
		7.0	9		

12A	1	60022-12	brine line flow control assembly, 0.125 gpm
		60022-25	brine line flow control assembly, 0.250 gpm
		60022-50	brine line flow control assembly, 0.500 gpm
		60022-100	brine line flow control assembly, 1.00 gpm
12B	1	60350	brine valve assembly
13	1	61420	distributor adapter kit, 1.05"
Not Shown			
14		12763	seal and space stuffer tool
15		13061	spacer puller tool
16		13759	DLFC retainer tool

9000/9100 Second Tank Assemblies

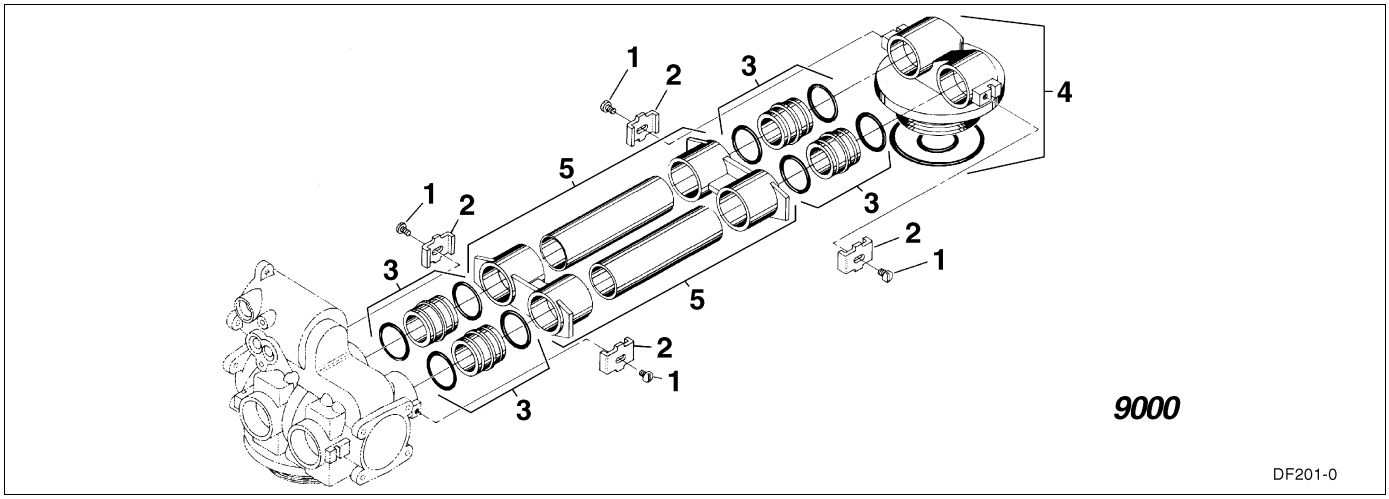


Figure 28

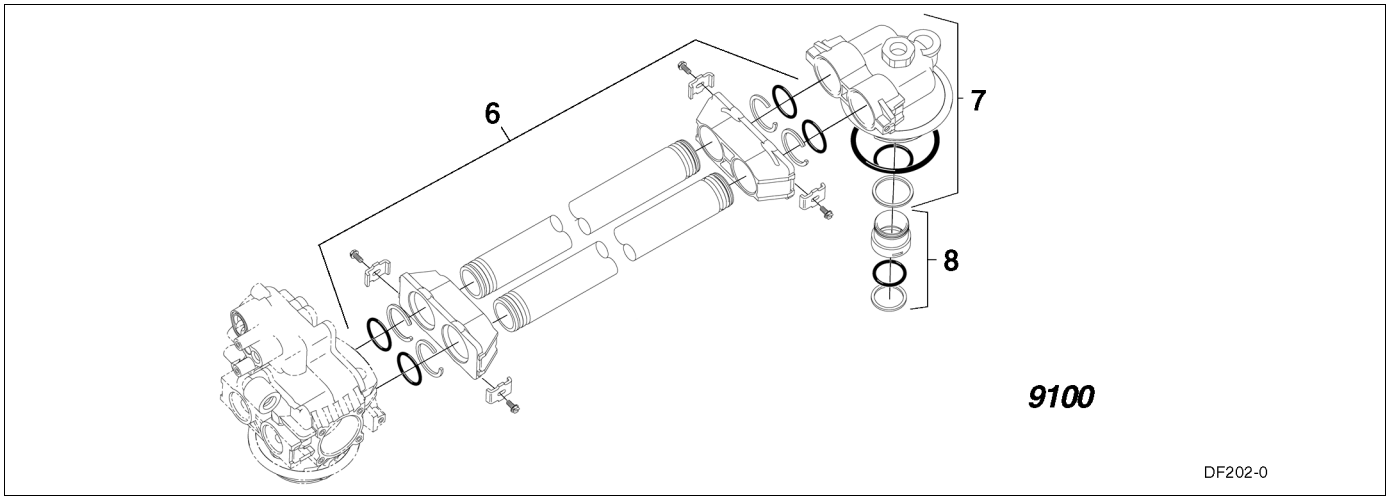


Figure 29

Model 9000/9100

9000/9100 Second Tank Assemblies

Item	*Quantity*	*Part Number*	*Description*
			9000 second tank assembly
1	4	14202	screw, hex head #8-32
2	4	13255	clip, hold-down
3	4	15078-01	coupling assembly, ***9000***
4	1	14864-01	second tank adapter assembly, ***9000***
		14864-01NP	second tank adapter assembly, ***9000,*** nickel-plated
5	1	15823-06	yoke assembly 6" tanks, 6" tubes
		15823-06NP	yoke assembly 6" tanks, 6" tubes, nickel-plated
		15823-12	yoke assembly 12" tanks, 8-1/2" tubes
		15823-12NP	yoke assembly 12" tanks, 8-1/2" tubes, nickel-plated
		15823-14	yoke assembly 14" tanks, 10-1/2" tubes
		15823-14NP	yoke assembly 14" tanks, 10-1/2" tubes, nickel-plated
		15823-16	yoke assembly 16" tanks, 12-1/2" tubes
		15823-16NP	yoke assembly 16" tanks, 12-1/2" tubes, nickel-plated
			9100 second tank assembly
6	1	60421-12	plastic tube assembly, ***9100***, up to 12" tanks
		60421-16	plastic tube assembly, ***9100***, up to 16" tanks
7	1	14865	second tank adapter assembly, ***9100***
8	1	61420	distributors adapter kit, ***9100***, 1.05"

9000/9100 Meter Assemblies

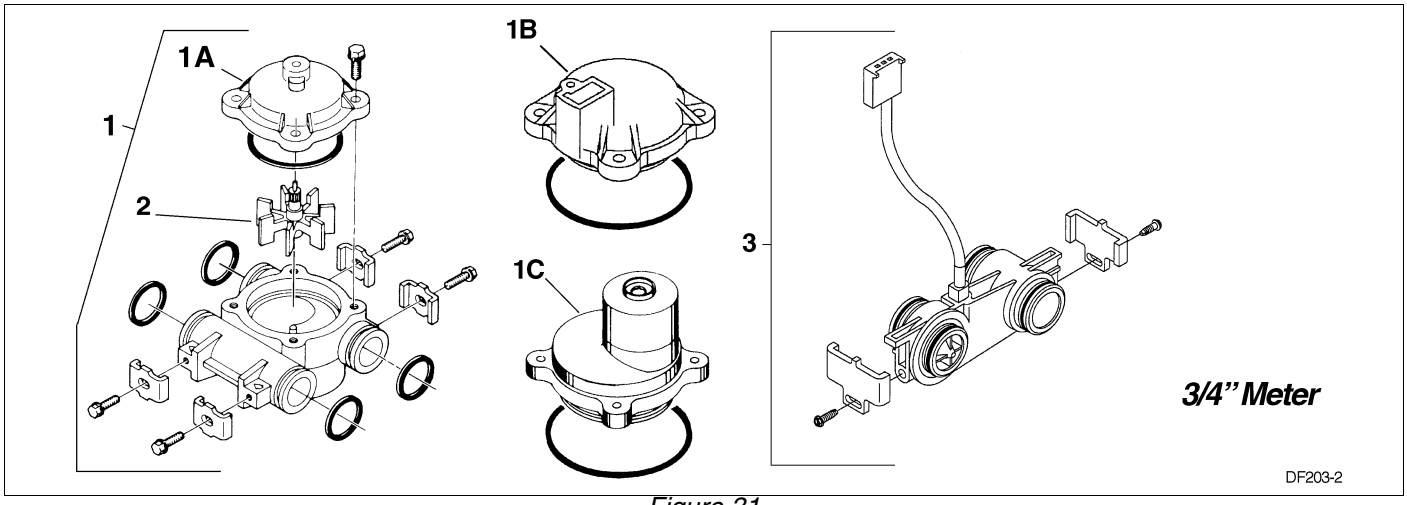


Figure 31

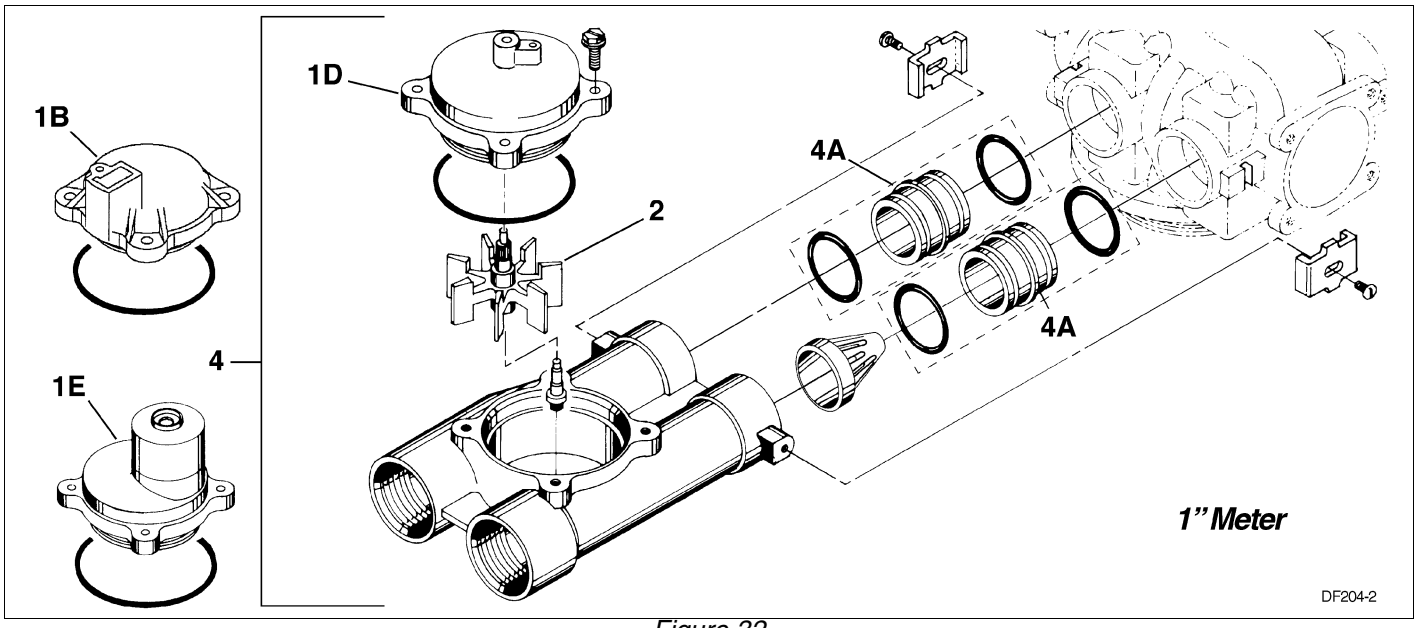


Figure 32

2310 Safety Brine Valve

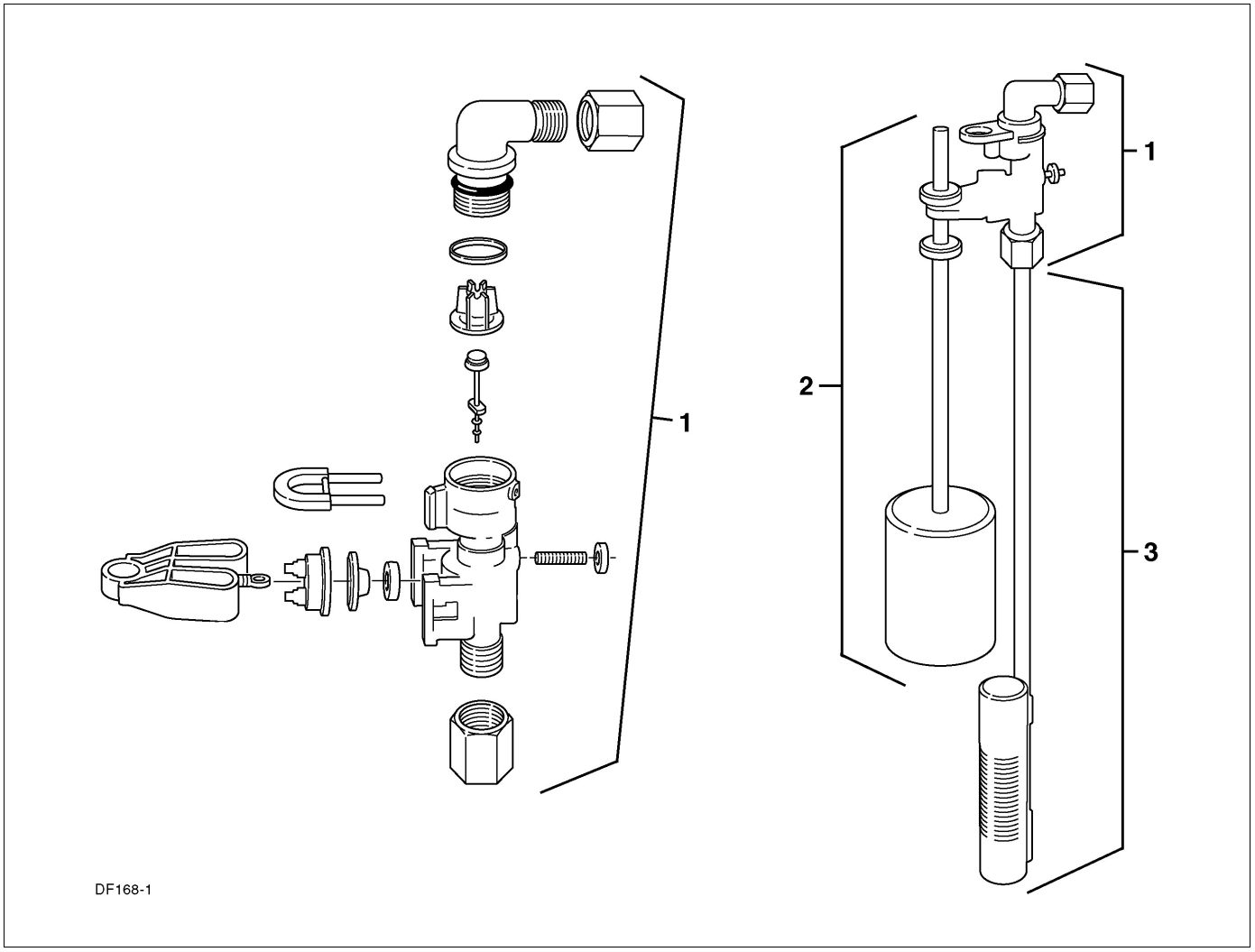


Figure 35

Item	*Quantity*	*Part Number*	*Description*
1	1	60014	2310 safety brine valve
2	1	60068	2310 float assembly
		60026-30	float assembly red/white (float fill)
3	1	60002	#500 air check

Water Conditioner Flow Diagrams

In Service Position

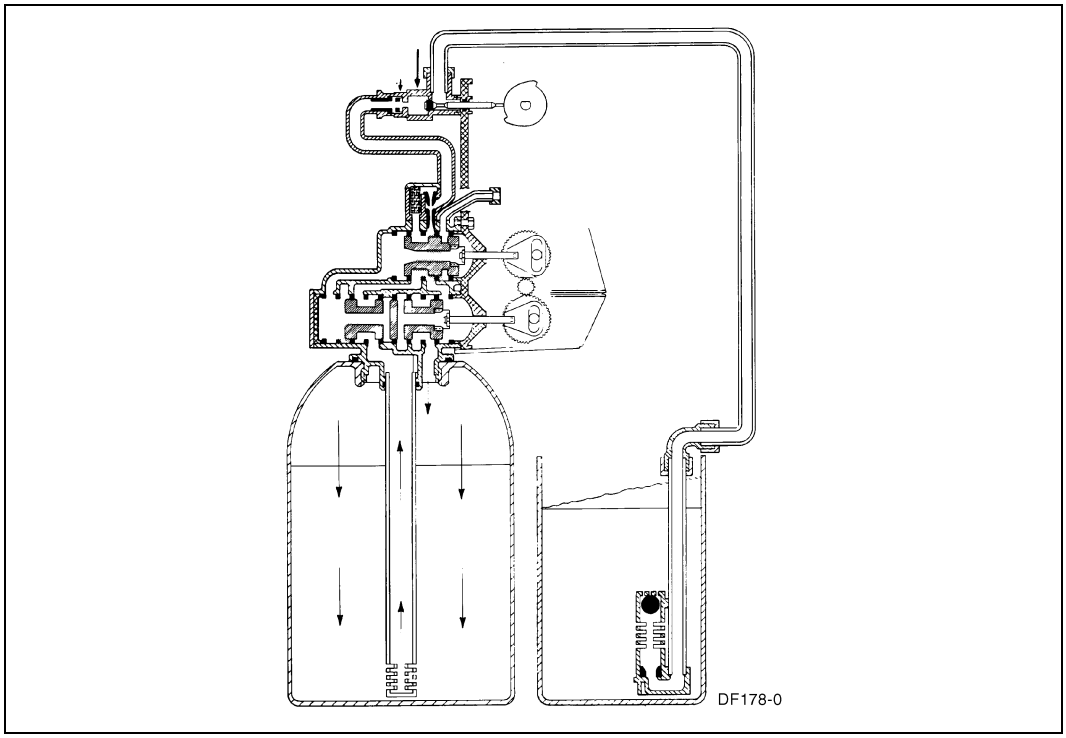


Figure 38: **In Service** Position

Tanks Switching

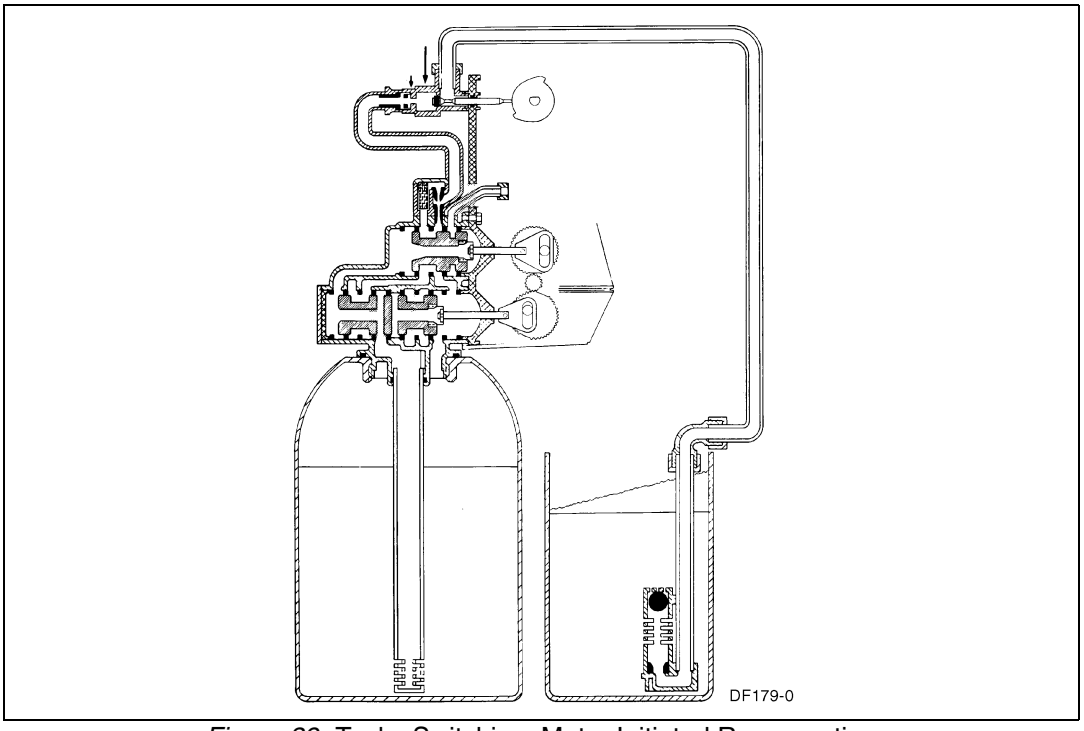


Figure 39: Tanks Switching, Meter Initiated Regeneration

Backwash

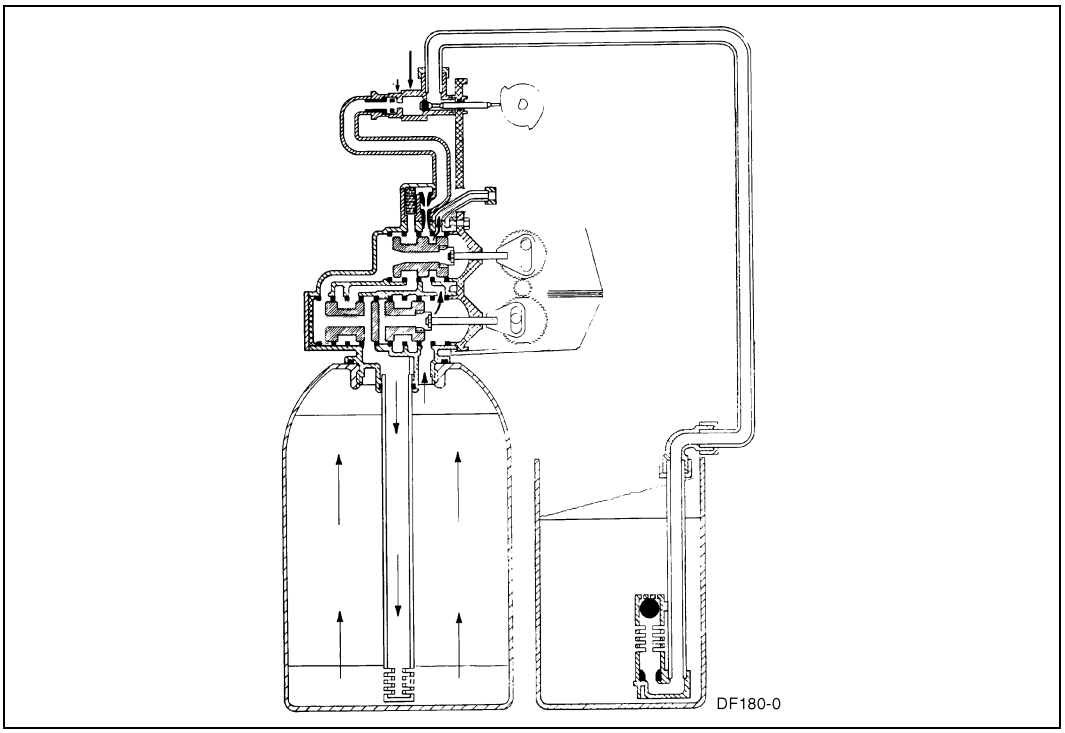


Figure 40: Backwash Position

Brine Draw

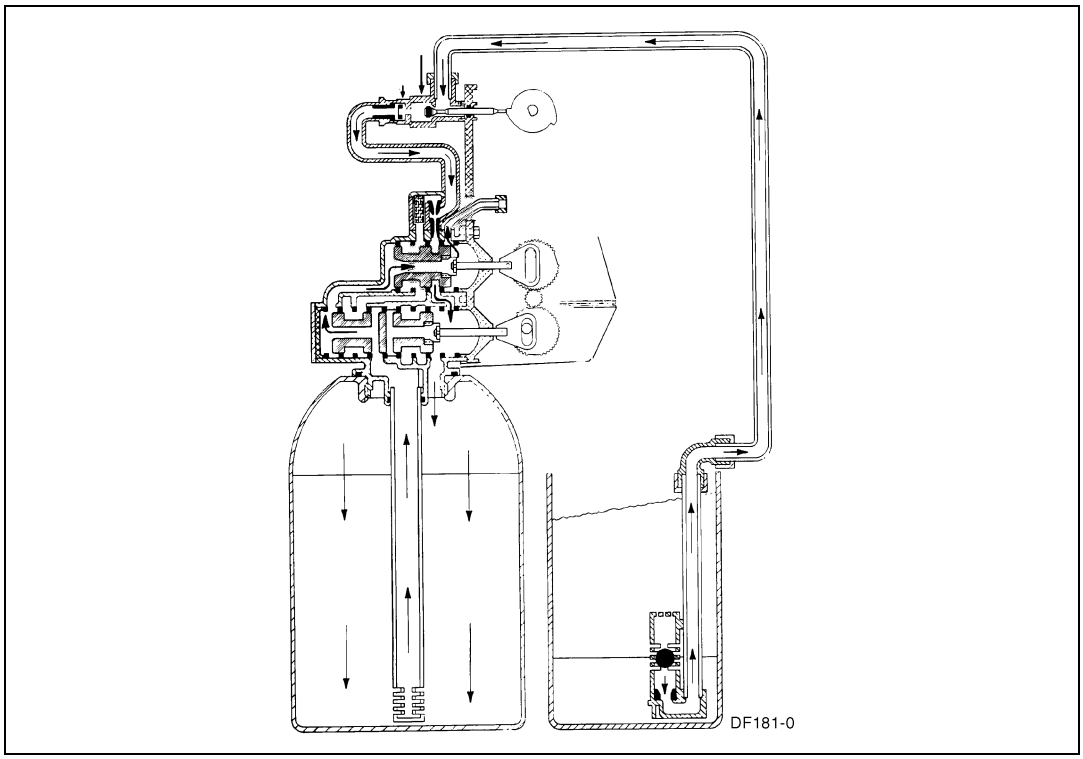


Figure 41: Brine Draw

Slow Rinse

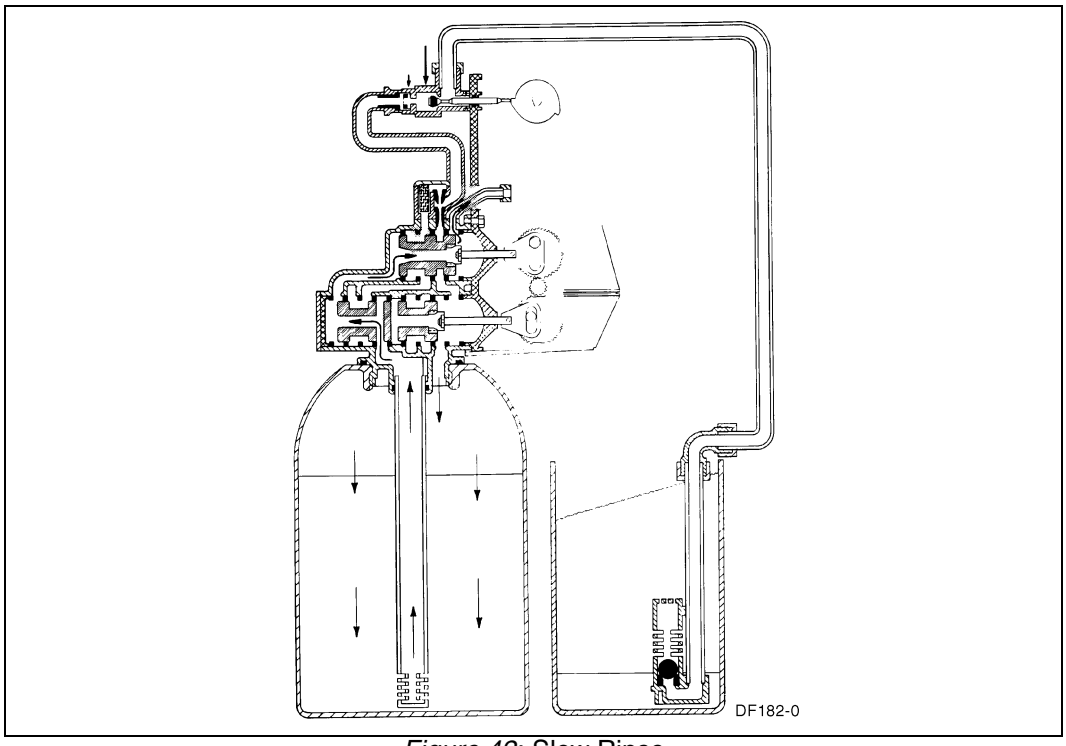


Figure 42: Slow Rinse

Rapid Rinse

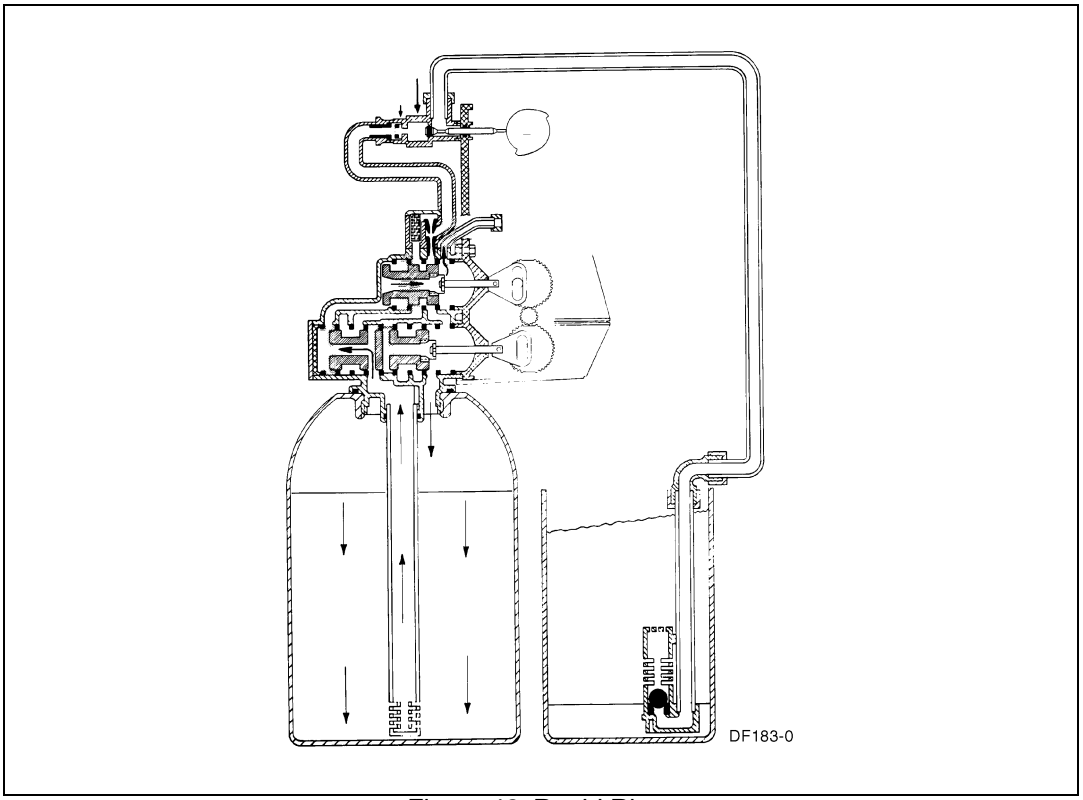


Figure 43: Rapid Rinse

Brine Tank Fill Position

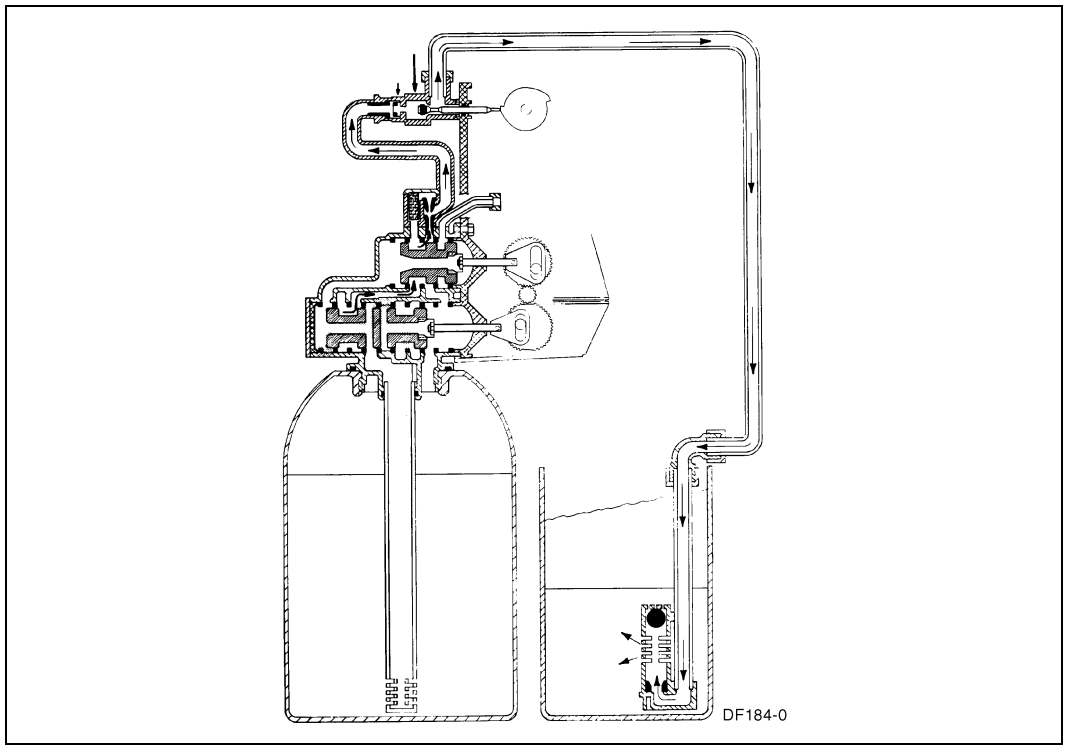


Figure 44: Brine Tank Fill Position

In Service, Tanks Switched

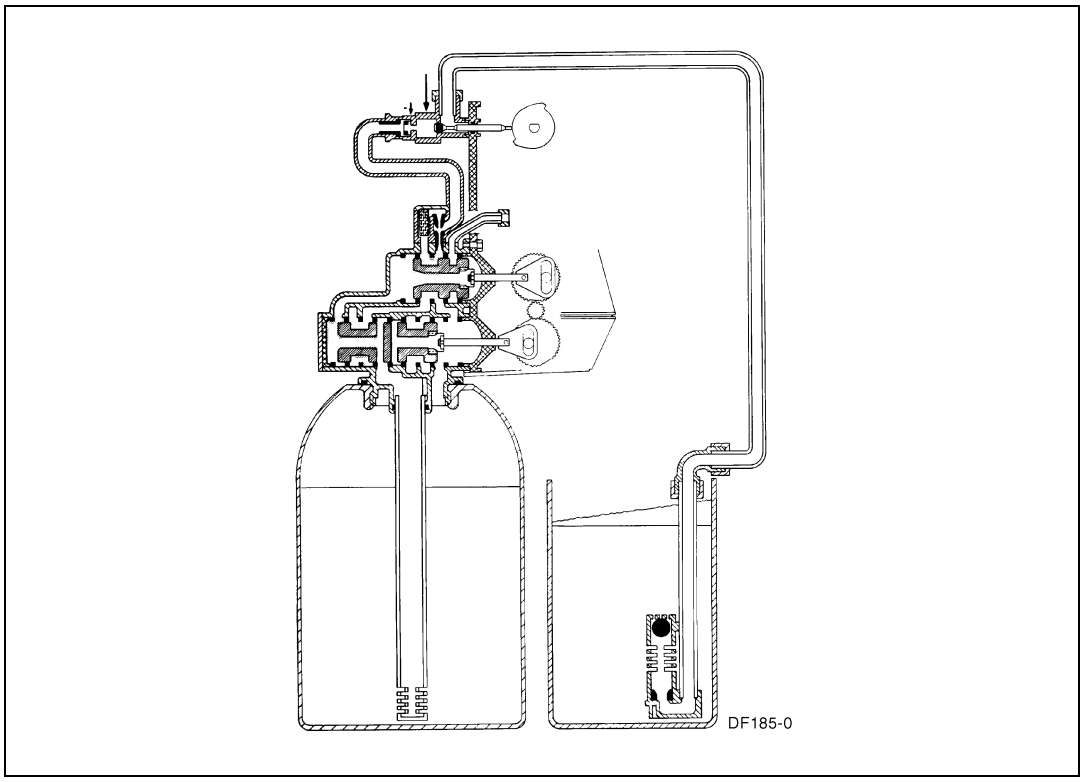


Figure 45: **In Service**, Tanks Switched

Model 9000/9100

Troubleshooting

PROBLEM	CAUSE	CORRECTION
1. Softener fails to regenerate.	A. Electrical service to unit has been interrupted.	A. Assure permanent electrical service (check fuse, plug, pull chain or switch).
	B. Timer is defective.	B. Replace timer.
2. Hard water.	A. Bypass valve is open.	A. Close bypass valve.
	B. No salt in brine tank.	B. Add Salt to brine tank and maintain salt level above water level.
	C. Injector screen plugged.	C. Clean injector screen.
	D. Insufficient water flowing into brine tank.	D. Check brine tank fill time and clean brine line flow control if plugged.
	E. Hot water tank hardness.	E. Repeated flushing of the hot water tank is required.
	F. Leak at distributor tube.	F. Make sure distributor tube is not cracked. Check O-Ring and tube pilot.
	G. Internal valve leak.	D. Replace seals and spacers and/or piston.
3. Unit used too much salt.	A. Improper salt setting.	A. Check salt usage and salt setting.
	B. Excessive water in brine tank.	B. See Problem No. 7.
4. Loss of water pressure.	A. Iron buildup in line to water conditioner.	A. Clean line to water conditioner.
	B. Iron buildup in water conditioner.	B. Clean control and add mineral cleaner to mineral bed. Increase frequency of regeneration and/or backwash time.
	C. Inlet of control plugged due to foreign material broken loose from pipe by recent work done on plumbing system.	C. Remove pistons and clean control.
5. Loss of mineral through drain line.	A. Air in water system.	A. Assure that well system has proper air eliminator control. Check for dry well condition.
	B. Drain line flow control too large.	B. Check to ensure drain line flow control is sized properly for your mineral tank.
6. Iron in conditioned water.	A. Fouled mineral bed.	A. Check backwash, brine draw and brine tank fill. Increase frequency of regeneration.
7. Excessive water in brine tank.	A. Plugged drain line flow control.	A. Check flow control.
	B. Plugged injector system.	B. Clean injector and screen.
	C. Timer not cycling.	C. Replace timer.
	D. Foreign material in brine valve.	D. Replace brine valve seat and clean valve.
	E. Foreign material in brine line flow control.	E. Clean brine line flow control.
	F. Power loss during brine fill.	F. Check power source.

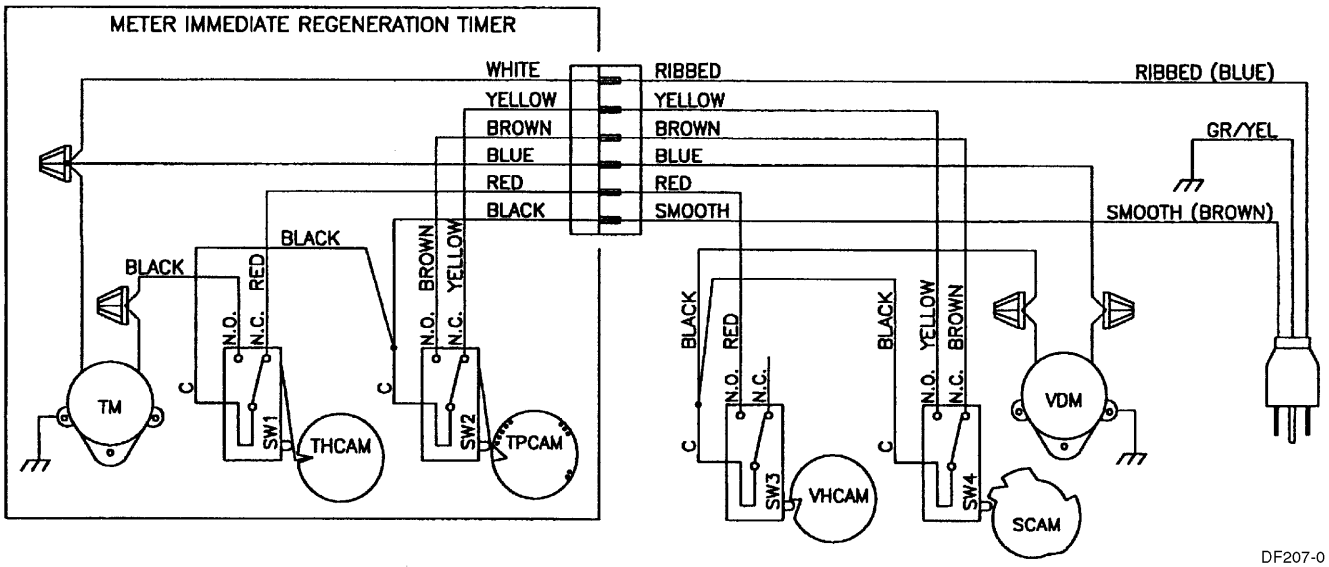
PROBLEM	CAUSE	CORRECTION
8. Softener fails to draw brine.	A. Drain line flow control is plugged. B. Injector is plugged. C. Injector screen plugged. D. Line pressure is too low. E. Internal Control Leak	A. Clean drain line flow control. B. Clean injector. C. Clean screen. D. Increase line pressure to 25 psi min. E. Change seals, spacers and piston assembly.
9. Control cycles continuously.	A. Broken or shorted switch.	A. Determine if switch or timer is faulty and replace it, or replace complete power head.
10. Drain flows continuously.	A. Valve is not programming correctly. B. Foreign material in control. C. Internal control leak.	A. Check timer program and positioning of control. Replace power head assembly if not positioning properly. B. Remove power head assembly and inspect bore, remove foreign material and check control in various regeneration positions. C. Replace seals and piston assembly.

General Service Hints

Problem: Softener delivers hard water

PROBLEM	CAUSE	CORRECTION
Softener delivers hard water.	Reserve capacity has been exceeded.	Check salt dosage requirements and reset program wheel to provide additional reserve.
	Program wheel is not rotating with meter output.	Pull cable out of meter cover and rotate manually. Program wheel must move without binding and cycle actuator must start the cycle before the clutch releases.
	Meter is not measuring flow.	Check output by observing rotation of small gear on front of timer (Note: Program wheel must not be against regeneration stop for this check) Each tooth is approximately 75 gallons on 1-1/2″ installations. If not performing properly, replace meter.

Mechanical Timer Valve Wiring



TM - TIMER MOTOR

VDM - VALVE DRIVE MOTOR

SW1 - TIMER HOMING SWITCH

SW2 - TIMER PROGRAM SWITCH

SW3 - VALVE HOMING SWITCH

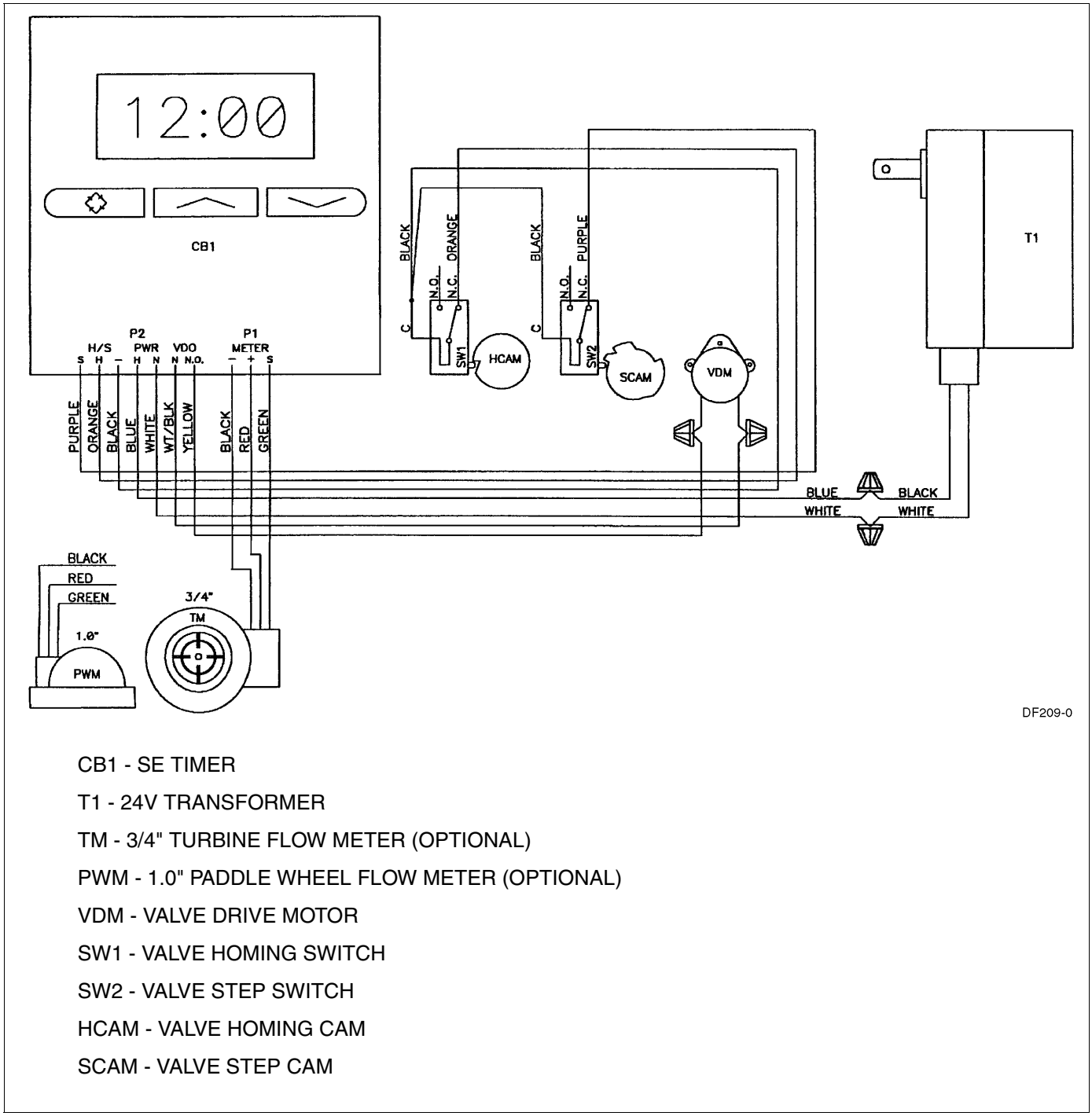
SW4 - VALVE PROGRAM SWITCH

THCAM - TIMER HOMING CAM

TPCAM - TIMER PROGRAM CAM

Figure 46

SE Timer Valve Wiring



CB1 - SE TIMER

T1 - 24V TRANSFORMER

TM - 3/4" TURBINE FLOW METER (OPTIONAL)

PWM - 1.0" PADDLE WHEEL FLOW METER (OPTIONAL)

VDM - VALVE DRIVE MOTOR

SW1 - VALVE HOMING SWITCH

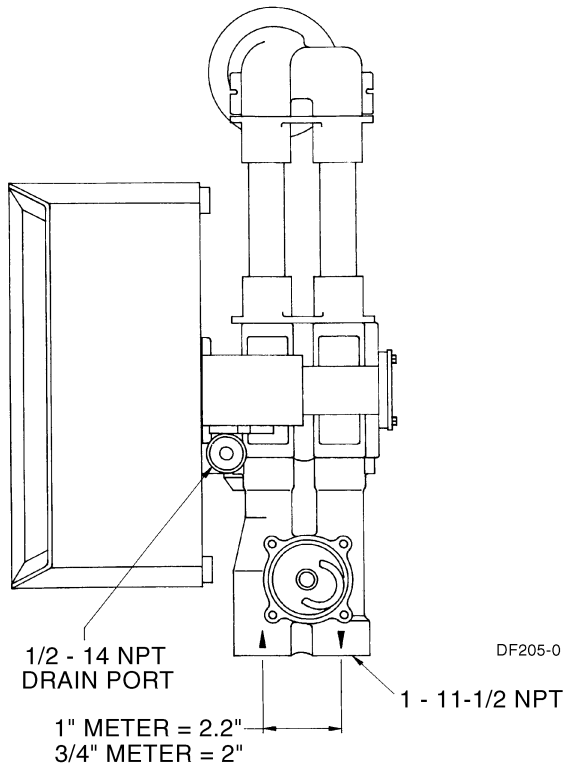
SW2 - VALVE STEP SWITCH

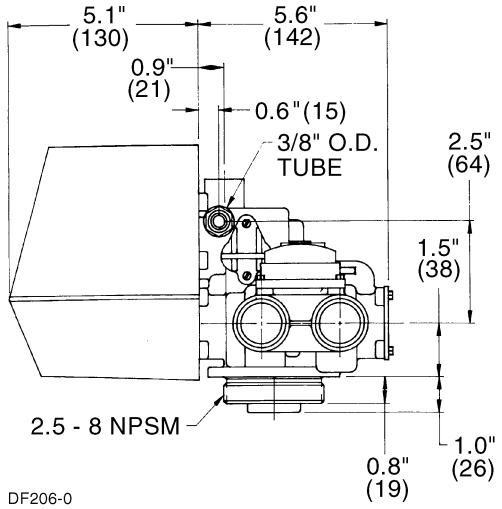
HCAM - VALVE HOMING CAM

SCAM - VALVE STEP CAM

Figure 48

9000 Control Dimensions





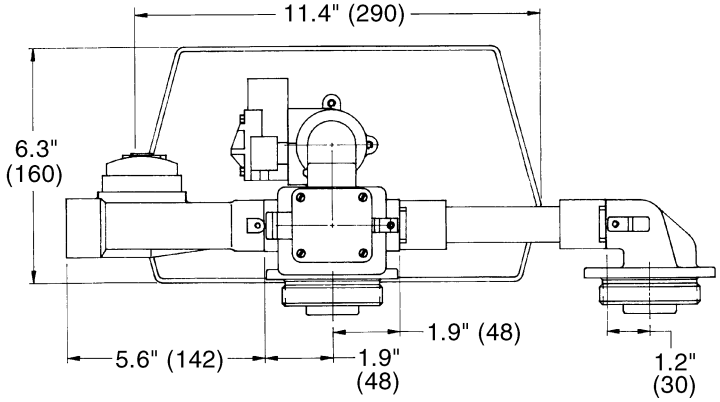


Figure 49

9100 Control Dimensions

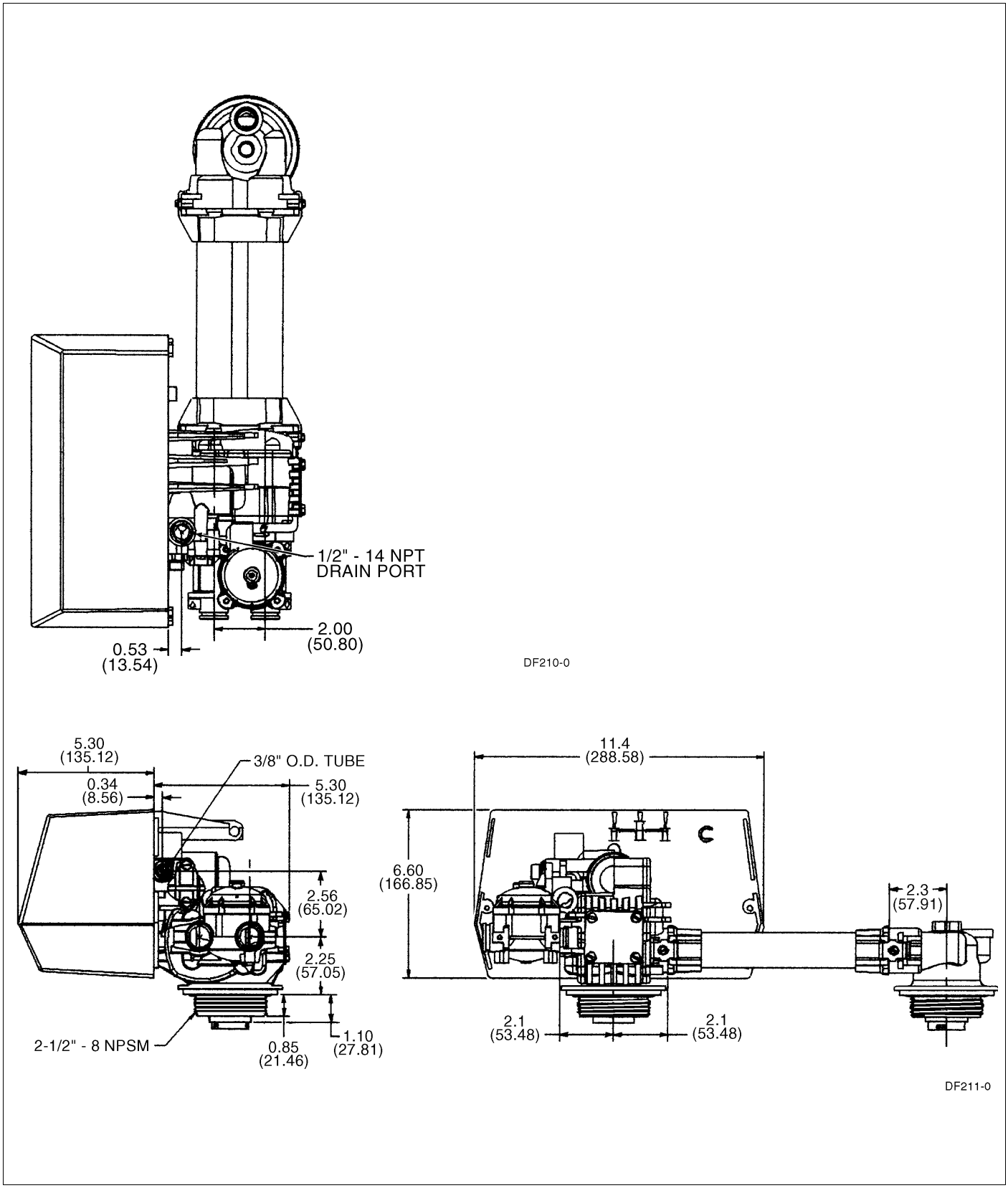


Figure 50

Model 9000

Meter Flow Data

9000

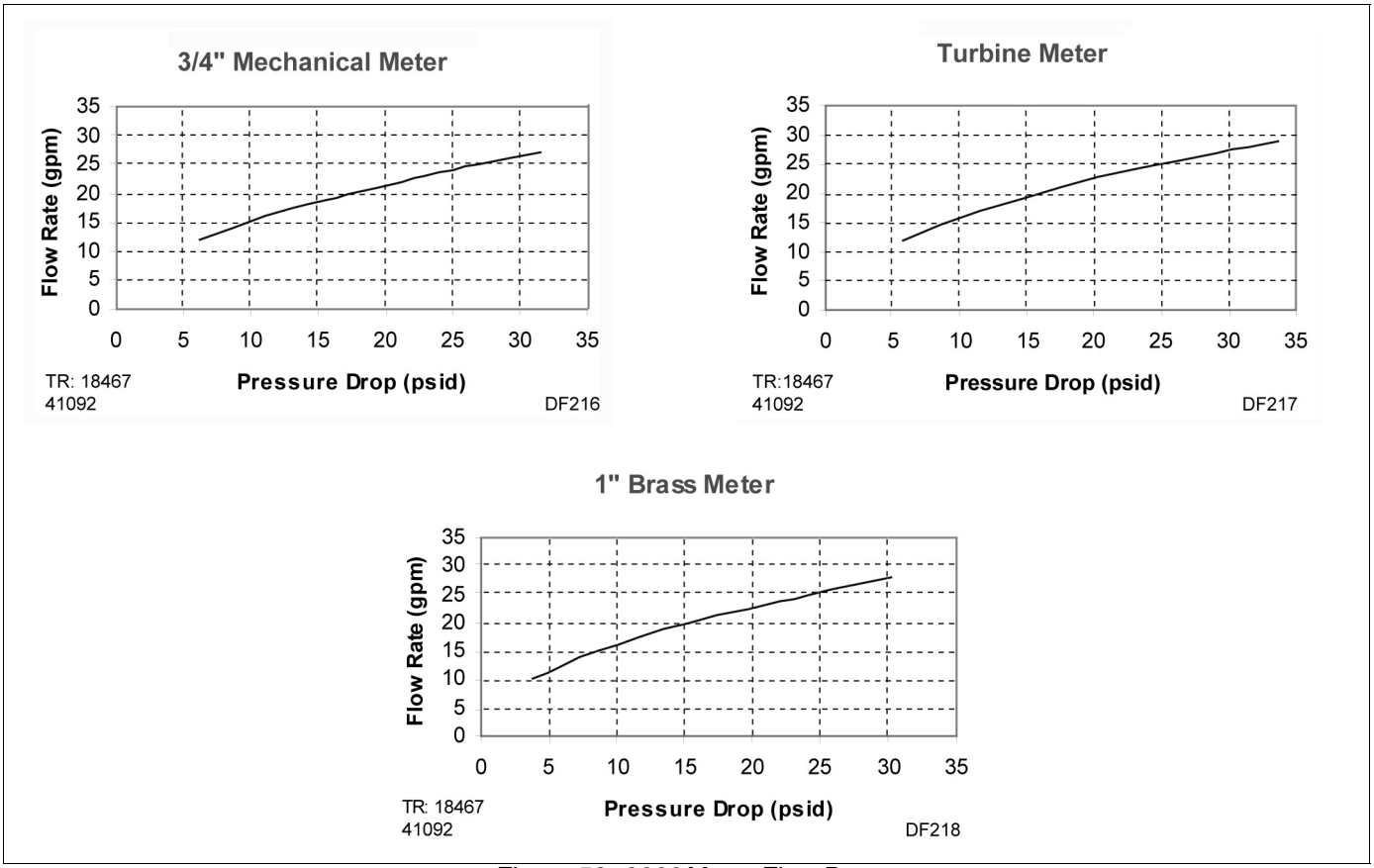


Figure 52: *9000* Meter Flow Data